

















# Ready for the toughest jobs.

- Robust design, technologies and driver assistance systems.
- More practical, economical, and innovative than ever before.
- Outstanding in its class.

### The perfect workplace.

- Available with an ergoComfort/ergoActive suspension seat\*
- A variety of storage solutions with a wide range of different ports and connections
- Available with a heated leather multi-function steering wheel\*
- Available with a 230V socket (300w)\*

### Excellent loadability.

- High load compartment of up to 2,196mm
- Wide side sliding door with an opening width of 1,311mm
- LED load compartment lighting\*
- 100mm lower loading sill 2
- Up to 18.4m load volume 1

### A choice of drive systems.

- Front wheel drive delivers the highest possible load compartment
- The first van to offer an 8-speed automatic gearbox with a choice of front wheel, rear wheel and 4MOTION all-wheel drive

### Value for money.

- High residual value
- Low fuel consumption
- Low maintenance costs

### Superb connectivity.

- Telematics preparation including FMS 3.0 compatibility\*
- Customer-specific function control unit (for special bodies and conversions)\*
- Car-Net mobile online services\*

### Load securing options.

- Available with an optional universal floor\*
- Load compartment designed for the addition of flexible shelving systems
- Interior roof rack\*
- Up to 14 load-lashing rings

## Numerous driver assistance and safety systems.

- The first with City Emergency Braking and Automatic Post-Collision Braking as standard
- Electromechanical Servotronic steering as standard
- Side protection\*
- Lane Keeping Assist\*
- Rear Traffic Alert\*
- Trailer Assist\*
- Park Assist\*
- LED headlights\*

<sup>\*</sup> Available as an option. 1 Will be introduced at a later date. 2 Figure applies to the Crafter panel van with front wheel drive, compared to rear wheel drive and 4MOTION all-wheel drive. Illustration includes options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.





























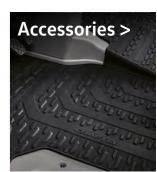
Equipment >































# Crafted by you. Engineered by us.







like no other. Designed by our customers for our customers. Built from the ground up, using 100% Volkswagen DNA as a cost-effective, transport-oriented solution to meet the demands of a diverse range of businesses. The Crafter panel van represents state-of-the-art manufacturing, with the sole aim of making it the best commercial vehicle in its class.

Illustration includes options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available

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# The ergoComfort suspension seats.

Adjustable for a more comfortable driving position.

The optional ergoComfort and ergoActive suspension seats with 20-way adjustment are designed to deliver optimum comfort through the reduction of road-related jolts. The combination of electric and manual adjustment allows the driver to select their preferred seating position. In addition, should you desire, the massage function is also available for the ergoActive suspension seat only.



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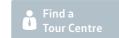
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# A wide range of drive systems.

The Crafter panel van – available with an 8-speed automatic gearbox and a choice of three different drive systems.

The 8-speed automatic transmission is the only one in its class that can be combined with three different drive systems. It has been specially calibrated for the Crafter panel van's specific driving characteristics, enabling both comfortable and consumption-optimised handling.







102PS engine	6-speed manual gearbox
122PS engine	
140PS engine	6-speed manual gearbox or 8-speed automatic gearbox
177PS engine	6-speed manual gearbox or 8-speed automatic gearbox

102PS engine	
122PS engine	6-speed manual gearbox (only available in combination with twin tyres)
140PS engine	6-speed manual gearbox (only available in combination with single tyres)
177PS engine	6-speed manual gearbox or 8-speed automatic gearbox
and the same of the	

102PS engine	-
122PS engine	
140PS engine	6-speed manual gearbox
177PS engine	6-speed manual gearbox or 8-speed automatic gearbox

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### Front Assist with City Emergency Braking System.

Standard across the Crafter panel van range, this detects critical distances, warns of hazardous situations and when necessary, triggers emergency braking.1



Crosswind Assist.

As part of the Electronic Stabilisation Programme (ESP), Crosswind Assist applies adaptive braking intervention when the vehicle encounters a strong crosswind. Standard on Crafter panel vans.

1 For panel van and closed bodies only.

Illustrations may include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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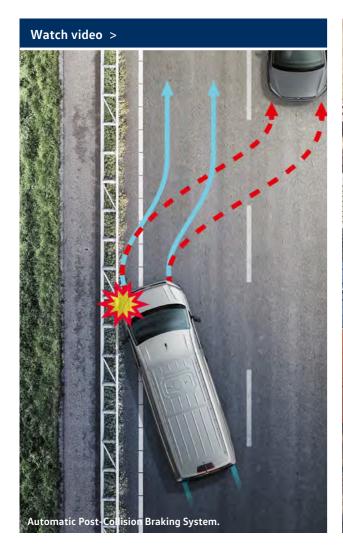


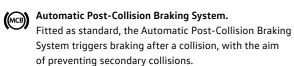






# Assistance systems to help keep you one step ahead.







 $P_{\text{VI}\underline{\Lambda}}$  Side protection. Available as an option, Side protection monitors the vehicle's sides and alerts you with visual and audible warnings if you're getting too close to other vehicles, pillars, walls or pedestrians.



P Trailer Assist. Available as an option, Trailer Assist automatically manoeuvres the vehicle, if fitted with a trailer, during parallel and reverse parking.



Adaptive Cruise Control (ACC).

Available as an option on Trendline only, ACC uses a front radar to measure the distance (up to 120 metres) and speed relative to vehicles driving ahead. It automatically regulates the pre-set distance. ACC also includes the Front Assist with City Emergency Braking System. This detects critical distances, warns of hazardous situations and when necessary, a speed of up to 18mph triggers emergency braking.

Illustrations may include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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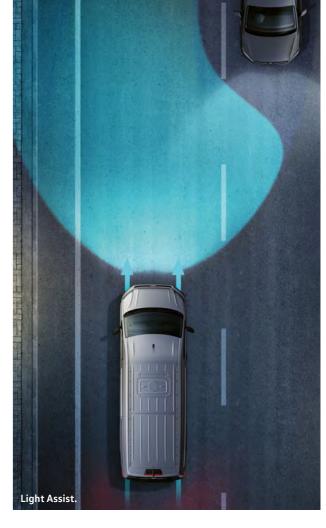












### /i\ Lane Keeping Assist.1

Available as an option, Lane Keeping Assist countersteers the vehicle if the driver unintentionally drifts from a lane. The system also emits audible and visual warnings via the multi-function display to alert the driver of danger.



Rear Traffic Alert.

Available as an option, Rear Traffic Alert helps by emitting the reversing out of a parking space an audible warning when reversing out of a parking space if another vehicle is getting too close. If the driver fails to respond, the system intervenes and applies braking to help avoid a collision.

## Park Assist.

This useful option aids positioning into parking spaces. When reverse is engaged, the vehicle assumes control of the steering. All that's required of the driver is operate the clutch, accelerator and brake pedals, whilst keeping a good lookout.

# Light Assist high-beam assistant.

Automatically dips the headlights when it detects oncoming vehicles, or vehicles travelling ahead, to prevent other drivers from becoming dazzled. The system automatically switches on the high-beam headlights when the vehicle is travelling above 37mph in darkness.

1 Within the system's thresholds. Illustrations may include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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### Electromechanical Servotronic steering.

Fitted as standard, Electromechanical Servotronic steering provides a speed-sensitive operation with active return. This improves the steering feel around the mid-point, providing improved levels of steering precision.



### Electronic Stabilisation Programme (ESP).

Fitted as standard, ESP is designed to prevent the vehicle from swerving in critical driving conditions by controlled and targeted intervention in the brakes and engine management system. This helps to maximise directional stability.



### Rear-view camera.1

Simplifies parking by showing a limited view of the area behind the vehicle on the display of the radio or navigation system. Additional guidelines help the driver manoeuvre into the space.



Cruise control.
At 18mph and above, the system maintains your chosen preset speed through uphill and downhill inclines. Standard on Trendline and optional on Startline models.



### Tyre pressure monitoring system.1

Displays the current pressure for every tyre and warns of deviations from the set pressure.



# Driver Alert System.¹ Uses visual and audibl

Uses visual and audible warning signals to recommend that the driver takes a break as soon as it registers driving behaviour that indicates tiredness. Standard on all models.



### Road Sign Display.<sup>2</sup>

Detects road signs and informs the driver about the current traffic situation.



Fog lights with cornering function.
Ensures optimum visibility in poor weather conditions. The fog light on the inside of the curve illuminates the roadside when turning.





### **Hill Start Assis**

prevents the nclines, making it easier to star ll slopes. Standard on all mode



### Lane Change Assist - Side Scan.<sup>1</sup>

Side Scan displays a warning signal on the ex mirror as soon as one of its sensors detects a vehicle in a blind spot during a lane change.



# Anti-lock braking system (ABS).1

Prevents wheels from locking up and, thus, maintains manoeuvrability. Standard on all models.



# Traction control system (ASR).

Prevents wheelspin on poor or unstable surfaces.



### Electronic differential lock (EDL).

Distributes the engine torque to the tyres with the greatest traction.



Provides the best possible protection in the event of a frontal impact as a standard feature. A side-head airbag is also available as an option.



### Seat belt warning.

If their seat belt is not fastened, the seat belt warning reminds the driver to fasten it with a visual warning when the engine is started, and an audible warning after setting off. Standard on all models.



1 Within the system's thresholds. 2 Only available in conjunction with the Discover Media navigation system. 3 Only in conjunction with 4MOTION all-wheel drive. Illustration includes options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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Starting from £28,845†





# The Crafter panel van

The Crafter panel van is distinguished by having even better loadability and load securing than ever before. The dimensions are ideal for transporting Euro pallets and roll containers. The factory-fitted preparation for shelves and cupboards, the optional universal floor and the optional internal roof rack combine to create even greater flexibility in the load compartment.

### Highlights of the Crafter panel van

- · Lowest aerodynamic drag in its class
- Largest load compartment height of up to 2,196mm<sup>1</sup>
- Largest side loading and opening width of 1,311mm via the sliding door
- 1 Value applies to the Crafter panel van with long wheelbase Maxi, super-high roof and front-wheel drive.
- 2 In comparison to rear-wheel drive and 4MOTION all-wheel drive.

Illustrations may include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.





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- 01 Rear wing doors. The two roof-height doors provide an opening angle of 180°. On Trendline models the standard rear wing doors are extended to an increased opening of 270°. The 270° rear wing doors are available as an option on Startline models.
- 02 Wooden floor.<sup>2</sup> This 8mm thick wooden floor for the load compartment provides the optimum surface for your cargo to rest on. Robust beechwood ensures outstanding sturdiness and resilience. Standard on Trendline and optional on Startline models.
- 03 Universal floor. 1,2 This wooden floor is the ideal basis for retrofitting the shelving and cupboard systems available from a range of manufacturers. Special adapters (A) enable cupboard systems to be easily fastened using the notches. Longitudinal and transverse load-lashing rails (B) are available as an option for the universal floor.

Exterior

Storage pockets for the rear wing doors (not shown).1 The removable storage pockets provide a safe and handy storage option for small tools.

Protective grilles for the rear wing doors (not shown).1 These protect the rear windows against glass breakage and also help to prevent theft.

Up to 14 load-lashing rings (not shown). The Crafter panel van features two additional load-lashing rings on the partition allowing you to securely fasten cargo with tensioning straps and nets. The adjustable load-lashing rings are recessed to lie flush with the floor. To reduce the risk of being a trip hazard, they can also be folded to the sides in the vicinity of the doors.

Preparation for shelving systems (not shown). There are numerous holes for M6 bolts above and below the window area that simplify installation. The holes are spaced 100mm intervals.

1 Optional at extra cost. 2 Will be introduced at a later date. Illustrations may include options at extra charge.

### **Innovative load compartments**

- · Preparation for shelving systems
- · Available with a sturdy, hard-wearing beechwood floor Standard on Trendline and optional on Startline models
- Up to 14 high-strength, retractable load-lashing rings





Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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# Easy to load. Loads of space.

systems



Wheelbase. Medium Long Maxi<sup>2</sup> Seat configurations With 2 or 3 seats Load compartment 6 with Eur-1 pallets 800 x 1,200mm Load compartment<sup>6</sup> with Eur-3 pallets 1,000 x 1,200mm Load compartment 6 with roll containers 720 x 830mm Load dimensions Length: 3,450mm Length: 4,300mm Length: 4,855mm Width: 1,832mm Width: 1,832mm Width: 1,832mm

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**Side sliding door with 1,311mm opening width.** Easy to load and unload with common load carriers such as Euro pallets.

**High load compartment with up to 2,196mm.** <sup>4</sup> In conjunction with front wheel drive, the Crafter panel van offers a competitive load height for its class.

**100mm lower load sill.** Compared to the rear wheel drive and 4MOTION all-wheel drive, the front wheel drive further simplifies loading and unloading thanks to its lower load sill.

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### Universal floor for fitting third-party storage systems.5

The optional wooden floor is the ideal base for fitting your choice of storage system from a range of manufacturers. Special adapters for the notches in the floor deliver the flexibility to add or remove items with ease.

**Preparation for shelving systems.** Numerous hexagonal holes for M6 screw fittings are located every 100mm within the load area, simplifying the mounting of shelves and storage units.

- 1 With front wheel drive, RWD single rear wheel and 4MOTION all-wheel drive. 2 Not available with a low roof. 3 Not available in conjunction with a super-high roof.
- 4 Figures based on the front wheel drive Crafter panel van long wheelbase Maxi with super-high roof. 5 Optional at extra cost. 6 Figures are based on low roof to high roof load volumes/load volume for front-wheel drive. Illustrations may include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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# The Crafter panel van.

# Engineered for you.

The Crafter panel van is the perfect basis for specialist conversion due to its robust design. You can find example bodies here, on the following pages and also at www.volkswagen-vans.co.uk/conversions









- **01 Mobility van.** The particularly low entry height and front wheel drive provide the optimal basis for the conversion of the Crafter panel van into a vehicle for persons with reduced mobility. Useful features include linear lift or rear lowering.
- **02** Emergency services vehicle. The Crafter panel van's versatility, with three lengths and heights as well as front wheel drive, rear wheel drive and 4MOTION all-wheel drive make it the ideal base vehicle for this specialist application.
- 03 Mobile breakdown assistance van. The large cargo space in the Crafter panel van with high roof is ideal for expansion as a mobile workshop.

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# **Upgrade your Crafter panel van with the discounted Business Pack.**Now you can drive away in an upgraded Volkswagen Crafter panel van for less.



### The Crafter panel van Business Pack includes:

- Anti-theft alarm with interior monitoring, backup horn and towing protection

panel van

- Climatic air conditioning system
- Overhead storage with two 1-Din slots and reading light (standard on Trendline models)

Crafter Rodies

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- Parking sensors, front and rear

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Upgrade now for as little as £1,335 +VAT.

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SAVING UP TO £1,545† FOR YOU AND YOUR BUSINESS

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Image shown is for illustrative purposes only. Vehicle shown is not UK specification. **Business Pack** 

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Starting from

£28,845





click here

for more

# Crafter panel van **Startline**

### Standard equipment

### Audio and communications

Composition Audio radio with USB/iPod connection and Bluetooth®

### Cab area

Austin fabric seat covers (Anthracite)

Dual passenger seat with storage compartment and folding tray in backrest

Electromechanical Servotronic steering

Rubber floor covering

Steering wheel with reach and rake adjustment

12V socket

### Cargo area

Full-height steel bulkhead without window

Rear wing doors without window

Two load-lashing rings on B-pillar

### Exterior

Manually adjustable door mirrors

180° rear wing doors. (270° hinges on LWB Maxi)

75 litre fuel tank with lockable cap

Manual side sliding door passenger's side

Black unpainted bumpers

### Safety and security

Anti-lock Braking System (ABS)

Automatic hazard lights activation under emergency braking

Crosswind Assist

**Driver Alert System** 

Electronic Brake Assist (EBA)

Electronic Stabilisation Programme (ESP), load adjusting

Engine immobiliser

Front Assist with City Emergency Braking System

Halogen main headlights with range control and daytime running function

Parking brake with hill hold control.

Remote central locking with two remote keys

Seat belt warning light for driver

Three-point inertia-reel seatbelts for all seats

Windscreen wiper with variable intermittent delay and wash-wipe system

### Wheels and tyres

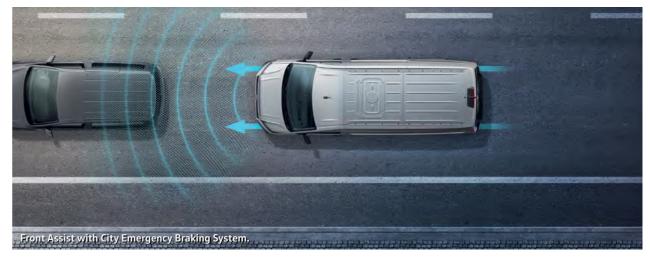
16" x 6.5J steel wheels

205/75 R16 C113/111 low rolling resistance

Full size steel spare wheel

Tool kit and jack

# To Crafter



### Additional equipment – Startline 5.0T GVW models

### Exterior

Double rear wheels

Rear wheel drive

Illustrations includes options at extra charge.

### Safety and security

Mandatory speed limiter - 56mph.

Smart digital tachograph

Upgrade your Crafter Startline panel van with a Business Pack and save £1,545.\*

\* Saving against the cost of purchasing individual items.

- Anti-theft alarm with interior monitoring, back-up horn and towing protection
- Climatic air conditioning system
- Overhead storage with two 1-Din slots and reading light
- Parking sensors, front and rear



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Starting from

£33,265†





click here

details.

# Crafter panel van **Trendline**

### Additional equipment - Trendline

### Audio and communications

Composition Colour DAB+ radio with 6.5 inch touch-screen, USB/iPod connection and Bluetooth®

App-Connect

### Cab area

Comfort single driver's seat including 2-way lumbar support and armrest

Cruise control with speed limiter

Electrically adjustable and heated door mirrors

Multi-function display Plus

Multi-function steering wheel

Overhead storage with two 1-Din slots and reading light

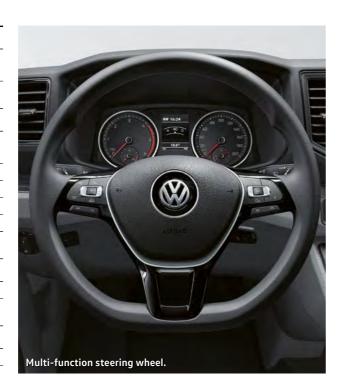
### Cargo area

Grab handles on rear entry pillars

Load floor cover - wooden

### Exterior

Rear wing doors with 270° hinges





Illustrations may include options at extra charge.

Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

# Upgrade your Crafter Trendline panel van with a Business Pack and save £1,410.\*

- Anti-theft alarm with interior monitoring, back-up horn and towing protection
- Climatic air conditioning system
- Parking sensors, front and rear

FOR ONLY **£1,335** + VAT Find out more

\* Saving against the cost of purchasing individual items.

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# The Crafter panel van model variants.

Panel van
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Vehicle length Interior length Medium wheelbase

5,986mm 3,450mm Long wheelbase

6,836mm 4,300mm Long wheelbase Maxi

7,391mm 4,855mm

Low roof (optional)

Vehicle height<sup>1</sup>: 2,355mm Interior height<sup>2</sup>: 1,726mm



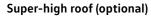
High roof (standard)

Vehicle height<sup>1</sup>: 2,590mm Interior height<sup>2</sup>: 1,961mm









Vehicle height<sup>1</sup>: 2,798mm Interior height<sup>2</sup>: 2,196mm







1 For front-wheel drive, 4MOTION all-wheel drive, and rear-wheel drive with single tyres. Height dimensions to the road have a tolerance of ± 50mm. 2 Interior height for front-wheel drive.

Illustrations may include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras available.

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# Paint & upholstery























**Business Pack** 





1 Optional at extra cost.

Please note: Screen representations do not allow exact reproduction of paint and upholstery colours.

Illustrations include options at extra charge. Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras applicable in your country.

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# **Infotainment** & connectivity







- 01 Composition Audio radio system. The Composition Audio features a 5 inch display and comes with USB and mobile phone interface. Standard on Startline model.
- **O2** Composition Colour DAB+ radio system. The Composition Colour DAB+ radio system features a 6.5 inch TFT touch-screen colour display, two USB (type-C) ports, Bluetooth®, SD card slot and four speakers delivering 20 watt output. It also features App-Connect, an integrated eSIM and mobile online services as part of We Connect¹ and We Connect Plus¹². Standard on Trendline and optional on Startline models.
- **O3 Discover Media satellite navigation system.** The optional Discover Media satellite navigation system features an 8 inch colour touch-screen with proximity sensor. The system also includes DAB+ a 32GB media storage, natural voice control, free map updates via the internet and mobile online services with Volkswagen We Connect Plus<sup>1,2</sup>, wireless App-Connect<sup>3</sup> and integrated eSIM. Optional on all models.

1 To use We Connect services, you need to have a Volkswagen ID user account, and must log into We Connect with your username and password. In addition, a separate We Connect Plus contract must be concluded online with Volkswagen AG. For We Connect Plus, you have 90 days from the handover of the vehicle to register the vehicle at www.portal.volkswagen-we.com, and use the services for the full duration of the agreed free period. 2 Free of charge for the first year when you order Composition Colour or Discover Media navigation systems.

3 Only in conjunction with compatible Apple CarPlay devices on the Discover Media navigation system.

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# We Connect and We Connect Plus.

# Your vehicle's technology, at your fingertips.

With Volkswagen We Connect<sup>1</sup> driving a van will now be even more digital. The We Connect<sup>1</sup> App connects your smartphone to the vehicle with an integrated eSIM card. To take advantage of these exclusive services, you can register today with the We Connect<sup>1</sup> Portal. Once your vehicle has been activated, you can access the full range of Mobile Online Services.

### We Connect<sup>1</sup>



### **BREAKDOWN CALL**

In the event of a breakdown, we get to your location quickly. With 'Breakdown Call', you can call for breakdown assistance from your vehicle with the press of a button. The system will send your location and vehicle information directly to the AA Call Centre.



### **PARKING POSITION**

The 'Parking Position' Service shows you where your car is located. If necessary, it can also show you the fastest way of getting to it.



### **SERVICE SCHEDULING**

You drive - Volkswagen 'Service Scheduling' looks after the rest. As soon as your vehicle's service is due, a notification will automatically be sent to your chosen Volkswagen Van Centre, who will be in touch to book the service appointment with you.



### **EMERGENCY CALL SERVICE**

In the event of a serious accident, you can press the 'eCall' button to speak to the emergency services who will automatically dispatch help to your exact location or, in the event your vehicle is involved in an accident, they will contact you and will automatically dispatch help if you are not able to respond.

### We Connect Plus 1,2



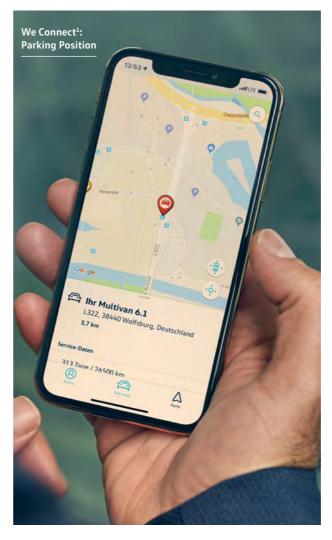
### **LOCK & UNLOCK**

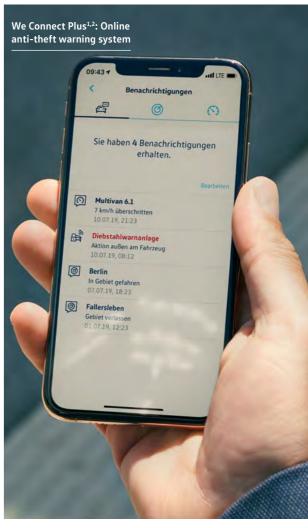
'Lock & Unlock' allows you to control the central locking system of your vehicle - using your smartphone, you can conveniently lock and unlock the doors and luggage compartment.



### **ONLINE ANTI-THEFT ALARM\***

Sit back and relax - your vehicle can look after itself. If an attempt is made to break into the car, the 'Online Anti-Theft Alarm' will inform the We Connect app on your smartphone or by email.





1 To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com and can use services free during this time. 2 Free of charge for the first year when you order Composition Colour or Discover Media navigation system. There is an extra charge in the event of renewal once the free period has expired.

For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at www.vw.cubictelecom.com Images shown are for illustrative purposes only

Exterior

Interior

Drive systems

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Crafter panel van Crafter Rodies & Conversions

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Paint & upholstery Infotainment

Technical information Price list

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options

insurance, servicing & warranties





# We Connect.

# Your vehicle's technology, at your fingertips.

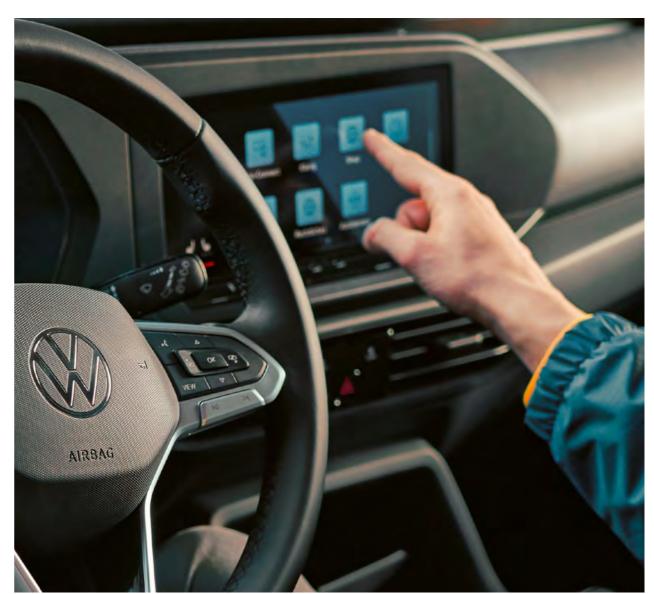
Area Alert
Filling & Charging Stations
Horn & Turn Signals
Internet Radio
Lock & Unlock
Media Streaming³
Online Anti-theft Warning System <sup>3</sup>
Online Map Update <sup>3</sup>
Online Route Calculation <sup>3</sup>
Online Route Search
Online Traffic Information <sup>3</sup>
Online Voice Control
Speed Alert
Parking Spaces

	Startline	Trendline
We Connect	Optional with Composition Colour	-
We Connect Plus - One year subscription	Optional with Composition Colour	Standard
We Connect Plus – Three year's subscription	Optional with Discover Media Navigation	Optional with Discover Media Navigation

panel van

& Conversions

systems



information

1 To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect Plus contract or We Connect Plus contract or We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com and can use services free during this time. 2 Free of charge for the first year when you order Composition Colour or Discover Media navigation system. There is an extra charge in the event of renewal once the free period has expired. 3 For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries at www.vw.cubictelecom.com

Exterior Interior Drive systems Assistance Crafter Crafter Bodies Business Pack Equipment Model variants Paint & Infotainment Technical Price list Accessories Finance Finance,

upholstery

















# Engine & gearbox data

Engine specifications	2.0 TDI 102PS	2.0 TDI 122PS	2.0 TDI 140PS	2.0 TDI 177PS		
Mixture preparation/injection method	Common-rail/exhaust-gas turbocharger	Common-rail/exhaust-gas turbocharger	Common-rail/exhaust-gas turbocharger	Common-rail/exhaust-gas turbocharger		
EU exhaust emission standard – FWD / 4MOTION	EU6d EVAP ISC	-	EU6d EVAP ISC	EU6d EVAP ISC		
EU exhaust emission standard – RWD	-	EURO VI-d Heavy Duty	EU6d-TEMP-EVAP	EURO VI-d Heavy Duty		
Number of cylinders	4	4	4	4		
Cubic capacity	1,968cc	1,968cc	1,968cc	1,968cc		
Output, PS at rpm	102 at 3,000-3,500	122 at 3,500	140 at 3,500-3,600	177 at 3,600		
Torque, max. Nm at rpm	300 at 1,400-2,250	300 at 1,400-2,250	340 at 1,600-2,250	410 at 1,500-2,000		
Fuel tank capacity	75 litres	75 litres	75 litres	75 litres		
AdBlue® tank capacity	18 litres	18 litres	18 litres	18 litres		
Diesel Particulate Filter [DPF]	•	•	•	•		
6-speed manual gearbox	•	•	•	•		
8-speed automatic gearbox	-	-	0	0		
Front-wheel drive	•	-	•	•		
Rear-wheel drive	-	•	0	0		
4MOTION all-wheel drive	-	-	0	0		
Alternator <sup>1</sup>	140 A or 180 A					
Battery <sup>2</sup>	92 Ah or 95 Ah					

• Standard O Available - Not available.

1 Alternator rating depends on trimline and additional optional equipment fitted. 2 Battery rating depends on additional optional equipment fitted.

Exterior	Interior	Drive systems	Assistance Crafter systems panel van		Crafter Bodies & Conversions	Business Pack	Equipment	Model variants	

Paint &

upholstery















Combined fuel consumption (ltr/100 km)¹, Max.

10.1 - 8.7

10.6 - 9.0

11.0 - 9.6

98

CO<sub>2</sub> emissions,g/km<sup>1</sup>, Max.

262 - 228

279 - 236

288 - 251

Yes

Yes

28.0 - 32.5

26.6 - 31.4

25.7 - 29.4

Combined fuel consumption (ltr/100 km)¹, Min.



# Panel van fuel consumption, performance and emissions

Front wheel drive / 4MOTION Euro 6 RDE2

		RDE2 Compliant	CO <sub>2</sub> emissions,g/km <sup>1</sup> , Max. CO <sub>2</sub> emissions,g/km <sup>1</sup> , Min.	Combined fuel consumption mpg¹, Max. Combined fuel consumption mpg¹, Min.	Combined fuel consumption (ltr/100 km) <sup>1</sup> , Max.  Combined fuel consumption (ltr/100 km) <sup>1</sup> , Min.	Top speed, mph (where law permits)
Startli	ne medium wheelbase with high roof					
CR30	2.0TDI 102PS FWD 6-speed manual	Yes	262 - 223	28.2 - 33.2	10.0 - 8.5	88
CR35	2.0TDI 102PS FWD 6-speed manual	Yes	264 - 227	28.0 - 32.8	10.1 - 8.6	88
	2.0TDI 140PS FWD 6-speed manual	Yes	279 - 234	26.6 - 31.7	10.6 - 8.9	98
	2.0TDI 140PS 4MOTION 6-speed manual	Yes	288 - 249	25.7 - 29.7	11.0 - 9.5	96
	2.0TDI 140PS FWD 8-speed automatic	Yes	290 - 244	25.7 - 30.4	11.0 - 9.3	96
Startli	ne long wheelbase with high roof					
CR35	2.0TDI 102PS FWD 6-speed manual	Yes	272 - 229	27.2 - 32.5	10.4 - 8.7	88
	2.0TDI 140PS FWD 6-speed manual	Yes	288 - 237	25.7 - 31.4	11.0 - 9.0	98
	2.0TDI 140PS FWD 8-speed automatic	Yes	303 - 247	24.6 - 30.1	11.5 - 9.4	96
CR40	2.0TDI 177PS FWD 6-speed manual	Yes	285 - 218	25.9 - 34.0	10.9 - 8.3	56
	2.0TDI 177PS FWD 8-speed automatic	Yes	295 - 229	25.0 - 32.5	11.3 - 8.7	56

:	2.0TDI 140PS 4MOTION 6-speed manual	Yes	288 - 249	25.7 - 29.7	11.0 - 9.5	96	2.0TDI 140PS FWD 8-speed automatic	Yes	290 - 246	25.7 - 30.1	11.0 - 9.4	96
-	2.0TDI 140PS FWD 8-speed automatic	Yes	290 - 244	25.7 - 30.4	11.0 - 9.3	96	2.0TDI 177PS FWD 6-speed manual	Yes	276 - 246	26.9 - 30.1	10.5 - 9.4	102
							2.0TDI 177PS 4MOTION 8-speed automatic	Yes	304 - 268	24.4 27.7	11.6 - 10.2	101
Startlin	e long wheelbase with high roof						2.0TDI 177PS FWD 8-speed automatic	Yes	283 - 256	26.2 28.8	10.8 - 9.8	102
CR35	2.0TDI 102PS FWD 6-speed manual	Yes	272 - 229	27.2 - 32.5	10.4 - 8.7	88	·					
	2.0TDI 140PS FWD 6-speed manual	Yes	288 - 237	25.7 - 31.4	11.0 - 9.0	98	Trendline long wheelbase with high roof					
-	2.0TDI 140PS FWD 8-speed automatic	Yes	303 - 247	24.6 - 30.1	11.5 - 9.4	96	CR35 2.0TDI 102PS FWD 6-speed manual	Yes	272 - 230	27.2 - 32.1	10.4 - 8.8	88
CR40 2	2.0TDI 177PS FWD 6-speed manual	Yes	285 - 218	25.9 - 34.0	10.9 - 8.3	56	2.0TDI 140PS FWD 6-speed manual	Yes	288 - 239	25.7 - 31.0	11.0 - 9.1	98
:	2.0TDI 177PS FWD 8-speed automatic	Yes	295 - 229	25.0 - 32.5	11.3 - 8.7	56	2.0TDI 140PS 4MOTION 6-speed manual	Yes	293 - 255	25.2 - 29.1	11.2 - 9.7	96
							2.0TDI 140PS FWD 8-speed automatic	Yes	303 - 250	24.6 - 29.7	11.5 - 9.5	96
							2.0TDI 177PS FWD 6-speed manual	Yes	285 - 249	25.9 - 29.7	10.9 - 9.5	102
							2.0TDI 177PS 4MOTION 8-speed automatic	Yes	311 - 272	23.9 - 27.2	11.8 - 10.4	101
							2.0TDI 177PS FWD 8-speed automatic	Yes	295 - 259	25.0 - 28.5	11.3 - 9.9	102
							Trendline long wheelbase Maxi with high roof					
							CR35 2.0TDI 140PS FWD 6-speed manual	Yes	289 - 241	25.7 - 30.7	11.0 - 9.2	98
			2.0TDI 140PS FWD 8-speed automatic	Yes	303 - 252	24.4 - 29.4	11.6 - 9.6	96				
	1 Figures shown are for comparability purposes; only compare fuel consumption and CO <sub>2</sub> figures with other vehicles tested to the same						2.0TDI 177PS FWD 6-speed manual	Yes	285 - 251	25.9 - 29.4	10.9 - 9.6	102
technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 20.9.2021. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre for further information.							2.0101 177F31 WD 0-Speed Mandai			23.9 - 29.4	10.9 - 9.0	. —

Trendline medium wheelbase with high roof CR35 2.0TDI 102PS FWD 6-speed manual

2.0TDI 140PS FWD 6-speed manual

2.0TDI 140PS 4MOTION 6-speed manual

RDE2 refers to Real Driving Emissions Step 2.

Exterior	Interior	Drive systems	Assistance			Business Pack	Equipment	Model variants		Infotainment		Accessories	Finance	Finance,
			systems	panel van	& Conversions				upholstery	& connectivity	information		options	insurance,
														servicing &
											• • • •			warranties

















# Panel van fuel consumption, performance and emissions (continued)

### Rear wheel drive

Engine/tr	ansmission	EU exhaust emission standard	Urban mpg (ltr/100km)¹	Extra-Urban mpg (ltr/100km)¹	Combined mpg (ltr/100km) <sup>1</sup>	Top speed, mph (where law permits)	CO <sub>2</sub> emissions, g/km <sup>1</sup>
Startline	medium wheelbase with high roof						
CR35	2.0TDI 140PS RWD 6-speed manual	Euro 6	35.3 (8.0)	40.9 (6.9)	38.2 (7.4))	97	194
Startline	long wheelbase with high roof						
CR35	2.0TDI 140PS RWD 6-speed manual	Euro 6	35.3 (8.0)	40.9 (6.9)	38.2 (7.4)	97	194
Trendline	medium wheelbase with high roof						
CR35	2.0TDI 140PS RWD 6-speed manual	Euro 6	35.3 (8.0)	40.9 (6.9)	38.2 (7.4)	97	197
	2.0TDI 177PS RWD 6-speed manual	Euro VI HD	31.7 (8.9)	40.4 (7.0)	36.7 (7.7)	102	203
Trendline	long wheelbase with high roof						
CR35	2.0TDI 140PS RWD 6-speed manual	Euro 6	35.3 (8.0)	40.9 (6.9)	38.2 (7.4)	97	194
	2.0TDI 177PS RWD 6-speed manual	Euro VI HD	31.7 (8.9)	40.4 (7.0)	36.7 (7.7)	102	203
Medium v	wheelbase with high roof						
CR50	2.0TDI 122PS RWD 6-speed manual	Euro VI HD	26.2 (10.8)	37.7 (7.5)	32.5 (8.7)	56	228
	2.0TDI 177PS RWD 6-speed manual	Euro VI HD	25.2 (11.2)	38.7 (7.3)	32.5 (8.7)	56	228
	2.0TDI 177PS RWD 8-speed automatic	Euro VI HD	30.7 (9.2)	35.8 (7.9)	33.6 (8.4)	56	219
Long whe	eelbase with high roof						
CR50	2.0TDI 122PS RWD 6-speed manual	Euro VI HD	26.2 (10.8)	37.7 (7.5)	32.5 (8.7)	56	228
	2.0TDI 177PS RWD 6-speed manual	Euro VI HD	25.2 (11.2)	38.7 (7.3)	32.5 (8.7)	56	228
	2.0TDI 177PS RWD 8-speed automatic	Euro VI HD	31.4 (9.0)	34.4 (8.2)	33.2 (8.5)	56	222
Long whe	eelbase Maxi with high roof						
CR50	2.0TDI 122PS RWD 6-speed manual	Euro VI HD	26.2 (10.8)	36.7 (7.7)	32.1 (8.8)	56	231
	2.0TDI 177PS RWD 6-speed manual	Euro VI HD	25.0 (11.3)	38.2 (7.4)	32.1 (8.8)	56	231
	2.0TDI 177PS RWD 8-speed automatic	Euro VI HD	31.4 (9.0)	34.4 (8.2)	33.2 (8.5)	56	222

<sup>1</sup> We are currently changing over to the new vehicle testing regime known as the Worldwide Harmonised Light Vehicle Test Procedure (WLTP). This is being phased in for Light Commercial Vehicles (LCVs) and replaces the New European Driving Cycle (NEDC) test procedure for establishing the official fuel consumption and CO, emissions figures for new vehicles. WLTP applies to all vehicle manufacturers. If you order an LCV now, it is likely to have different official fuel consumption, CO, emissions data and specification to that shown in the configurator. For more information, please speak to your local authorised Van Centre. Comparisons may be unreliable.

Other factors including Gross Vehicle Weight, trimline, extra equipment, options and accessories (wheels, tyres, etc.) may change vehicle parameters such as the weight, rolling resistance of the tyres and the aerodynamics and thus influence the fuel consumption, CO<sub>2</sub> emissions and driving performance values.

	systems	

Drive systems

**Business Pack** 

Paint &

upholstery













Price list

Technical

& connectivity

Finance

options

insurance, servicing & warranties





# Working with you

The Crafter panel van offers professional transport solutions for all: we promise to work with you to tailor your new Crafter panel van and optimise the payload for your individual business requirements. Simply call your local Van Centre directly to discuss your needs.

# Panel van weights

					Startline		Trendline	
Engine/transmission		Axle load limit, front/rear, kg	Trailer weight braked 12%/ unbraked, kg	Gross train weight, kg	Unladen weight², kg	Payload³, kg	Unladen weight², kg	Payload³, kg
eelbase panel van with high roof								
2.0TDI 102PS FWD 6-speed manual	3,000	1,800 / 2,100	2,500 / 750	5,500	2,239	761		
2.0TDI 102PS FWD 6-speed manual	3,500	1,800 / 2,100	2,500 / 750	5,500	2,239	1,261	2,297	1,203
2.0TDI 140PS FWD 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000	2,248	1,252	2,306	1,194
2.0TDI 140PS 4MOTION 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000	2,375	1,125	2,432	1,068
2.0TDI 140PS FWD 8-speed automatic	3,500	1,800 / 2,100	3,000 / 750	6,000	2,285	1,215	2,343	1,157
2.0TDI 140PS RWD 6-speed manual	3,500	1,800 / 2,250	3,000 / 750	6,500	2,313	1,187	2,370	1,130
2.0TDI 177PS FWD 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000	-	-	2,315	1,185
2.0TDI 177PS RWD 6-speed manual	3,500	1,800 / 2,100	3,500 / 750	7,000	-	-	2,380	1,120
2.0TDI 177PS FWD 8-speed automatic	3,500	1,800 / 2,100	3,000 / 750	6,000	-	-	2,352	1,148
2.0TDI 177PS 4MOTION 8-speed automatic	3,500	1,800 / 2,250	3,000 / 750	6,000	-	-	2,474	1,026
2.0TDI 122PS RWD 6-speed manual	5,000	2,200 / 3,500	3,500 / 750	7,500	2,528	2,472		
2.0TDI 177PS RWD 6-speed manual	5,000	2,200 / 3,500	3,500 / 750	8,000		-	2,589	2,411
2.0TDI 177PS RWD 8-speed automatic	5,000	2,200 / 3,500	3,500 / 750	8,000	-	-	2,630	2,370
	2.0TDI 102PS FWD 6-speed manual 2.0TDI 102PS FWD 6-speed manual 2.0TDI 140PS FWD 6-speed manual 2.0TDI 140PS FWD 6-speed manual 2.0TDI 140PS 4MOTION 6-speed manual 2.0TDI 140PS FWD 8-speed automatic 2.0TDI 140PS RWD 6-speed manual 2.0TDI 177PS FWD 6-speed manual 2.0TDI 177PS FWD 6-speed manual 2.0TDI 177PS FWD 8-speed automatic 2.0TDI 177PS 4MOTION 8-speed automatic 2.0TDI 122PS RWD 6-speed manual 2.0TDI 177PS RWD 6-speed manual	2.0TDI 102PS FWD 6-speed manual   3,000	Neelbase panel van with high roof   2.0TDI 102PS FWD 6-speed manual   3,000   1,800 / 2,100   2.0TDI 102PS FWD 6-speed manual   3,500   1,800 / 2,100   2.0TDI 140PS FWD 6-speed manual   3,500   1,800 / 2,100   2.0TDI 140PS 4MOTION 6-speed manual   3,500   1,800 / 2,100   2.0TDI 140PS FWD 8-speed manual   3,500   1,800 / 2,100   2.0TDI 140PS FWD 8-speed automatic   3,500   1,800 / 2,100   2.0TDI 140PS RWD 6-speed manual   3,500   1,800 / 2,250   2.0TDI 177PS FWD 6-speed manual   3,500   1,800 / 2,100   2.0TDI 177PS RWD 6-speed manual   3,500   1,800 / 2,100   2.0TDI 177PS FWD 8-speed automatic   3,500   1,800 / 2,100   2.0TDI 177PS FWD 8-speed automatic   3,500   1,800 / 2,100   2.0TDI 177PS 4MOTION 8-speed automatic   3,500   1,800 / 2,250   2.0TDI 122PS RWD 6-speed manual   5,000   2,200 / 3,500   2,	Axle load limit, front/rear, kg   braked 12%/ unbraked, kg	Seelbase panel van with high roof   2.0TDI 102PS FWD 6-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 140PS FWD 6-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 140PS FWD 6-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 140PS FWD 6-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 140PS FWD 8-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 140PS FWD 8-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 140PS FWD 8-speed manual   3,500   1,800 / 2,250   3,000 / 750   6,500   2.0TDI 177PS FWD 6-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 177PS FWD 6-speed manual   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 177PS FWD 8-speed manual   3,500   1,800 / 2,100   3,500 / 750   6,000   2.0TDI 177PS FWD 8-speed manual   3,500   1,800 / 2,100   3,500 / 750   6,000   2.0TDI 177PS FWD 8-speed automatic   3,500   1,800 / 2,100   3,000 / 750   6,000   2.0TDI 177PS FWD 8-speed manual   5,000   2,200 / 3,500   3,500 / 750   6,000   2.0TDI 122PS RWD 6-speed manual   5,000   2,200 / 3,500   3,500 / 750   8,000   2.0TDI 177PS RWD 6-speed manual   5,000   2,200 / 3,500   3,500 / 750   8,000   2.0TDI 177PS RWD 6-speed manual   5,000   2,200 / 3,500   3,500 / 750   8,000   2.0TDI 177PS RWD 6-speed manual   5,000   2,200 / 3,500   3,500 / 750   8,000   2.0TDI 177PS RWD 6-speed manual   5,000   2,200 / 3,500   3,500 / 750   8,000   2.0TDI 177PS RWD 6-speed manual   5,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750   8,000   2,200 / 3,500   3,500 / 750	Axle load limit, front/rear, kg	Axle load limit, front/rear, kg	Axle load limit, front/rear, kg   Axle load limit, for load limit, front/rear, kg   Axle load limit, for load lim

Exterior Interior Drive systems Assistance Crafter Crafter Bodies Business Pack Equipment Model variants Paint & upholstery

<sup>1</sup> We are currently changing over to the new vehicle testing regime known as the Worldwide Harmonised Light Vehicle Test Procedure (WLTP). This is being phased in for Light Commercial Vehicles (LCVs) and replaces the New European Driving Cycle (NEDC) test procedure for establishing the official fuel consumption and CO<sub>2</sub> emissions figures for new vehicles. WLTP applies to all vehicle manufacturers. If you order an LCV now, it is likely to have different official fuel consumption, CO<sub>2</sub> emissions data and specification to that shown in the configurator. For more information, please speak to your local authorised Van Centre. Comparisons may be unreliable.

Other factors including Gross Vehicle Weight, trimline, extra equipment, options and accessories (wheels, tyres, etc.) may change vehicle parameters such as the weight, rolling resistance of the tyres and the aerodynamics and thus influence the fuel consumption, CO<sub>2</sub> emissions and driving performance values.

 $<sup>2\,</sup>$  Unladen weight includes approximately 90% fuel load and 75kg for driver.

<sup>3</sup> Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification. Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

The minimum payload range includes have specification vehicle. Payload can be improved by removal of standard equipment of twin passenger sort with a single coat. Places contact

The minimum payload range includes base specification vehicle. Payload can be improved by removal of standard equipment e.g. spare wheel, wooden floor or replacement of twin passenger seat with a single seat. Please contact your local Volkswagen Van Centre for more details.

















# Panel van weights (continued)

						Startline		Trendline		
Engine/transmission		Gross vehicle weight¹, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/ unbraked, kg	Gross train weight, kg	Unladen weight², kg	Payload³, kg	Unladen weight², kg	Payload³, kg	
Long whee	lbase panel van with high roof									
CR35	2.0TDI 102PS FWD 6-speed manual	3,500	1,800 / 2,100	2,500 / 750	5,500	2,350	1,150	2,419	1,081	
	2.0TDI 140PS FWD 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000	2,358	1,142	2,428	1,072	
	2.0TDI 140PS FWD 8-speed automatic	3,500	1,800 / 2,100	3,000 / 750	6,000	2,390	1,110	2,460	1,040	
	2.0TDI 140PS RWD 6-speed manual	3,500	1,800 / 2,250	3,000 / 750	6,500	2,427	1,073	2,497	1,003	
	2.0TDI 140PS 4MOTION 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000			2,555	945	
	2.0TDI 177PS FWD 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000		_	2,437	1,063	
	2.0TDI 177PS FWD 8-speed automatic	3,500	1,800 / 2,100	3,000 / 750	6,000			2,469	1,031	
	2.0TDI 177PS RWD 6-speed manual	3,500	1,800 / 2,250	3,500 / 750	7,000	<del>-</del>		2,506	994	
	2.0TDI 177PS 4MOTION 8-speed automatic	3,500	1,800 / 2,100	3,000 / 750	6,000	-	_	2,596	904	
CR40	2.0TDI 177PS FWD 6-speed manual	4,000	2,100 / 2,380	2,500 / 750	7,000	2,393	1,607	-	-	
	2.0TDI 177PS FWD 8-speed automatic	4,000	2,100 / 2,380	2,500 / 750	7,000	2,425	1,575	-	-	
CR50	2.0TDI 122PS RWD 6-speed manual	5,000	2,200 / 3,500	3,500 / 750	7,500	2,646	2,354	-	-	
	2.0TDI 177PS RWD 6-speed manual	5,000	2,200 / 3,500	3,500 / 750	8,000	2,640	2,360	2,710	2,290	
	2.0TDI 177PS RWD 8-speed automatic	5,000	2,200 / 3,500	3,500 / 750	8,000			2,751	2,249	
Long whee	lbase Maxi with high roof									
CR35	2.0TDI 140PS FWD 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000			2,498	1,002	
	2.0TDI 140PS FWD 8-speed automatic	3,500	1,800 / 2,100	3,000 / 750	6,000			2,535	965	
	2.0TDI 177PS FWD 6-speed manual	3,500	1,800 / 2,100	3,000 / 750	6,000			2,507	993	
CR50	2.0TDI 122PS RWD 6-speed manual	5,000	2,200 / 3,500	3,500 / 750	7,500	2,717	2,283			
	2.0TDI 177PS RWD 6-speed manual	5,000	2,200 / 3,500	3,500 / 750	8,000			2,799	2,201	
	2.0TDI 177PS RWD 8-speed automatic	5,000	2,200 / 3,500	3,500 / 750	8,000			2,830	2,170	
				_				_		

<sup>3</sup> Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification. Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

The minimum payload range includes base specification vehicle. Payload can be improved by removal of standard equipment e.g. spare wheel, wooden floor or replacement of twin passenger seat with a single seat. Please contact your local Volkswagen Van Centre for more details.

Exterior Crafter Crafter Bodies **Business Pack** Model variants Infotainment Price list Finance, Interior Drive systems Assistance Equipment Paint & Accessories Finance systems panel van & Conversions upholstery & connectivity options insurance, servicing & warranties

<sup>1</sup> We are currently changing over to the new vehicle testing regime known as the Worldwide Harmonised Light Vehicle Test Procedure (WLTP). This is being phased in for Light Commercial Vehicles (LCVs) and replaces the New European Driving Cycle (NEDC) test procedure for establishing the official fuel consumption and CO<sub>2</sub> emissions figures for new vehicles. WLTP applies to all vehicle manufacturers. If you order an LCV now, it is likely to have different official fuel consumption, CO<sub>2</sub> emissions data and specification to that shown in the configurator. For more information, please speak to your local authorised Van Centre. Comparisons may be unreliable.

Other factors including Gross Vehicle Weight, trimline, extra equipment, options and accessories (wheels, tyres, etc.) may change vehicle parameters such as the weight, rolling resistance of the tyres and the aerodynamics and thus influence the fuel consumption, CO<sub>2</sub> emissions and driving performance values.

<sup>2</sup> Unladen weight includes approximately 90% fuel load and 75kg for driver.

















# Panel van dimensions

### CR30/35 medium wheelbase

Roof height		Low¹ (optional)	High¹ (standard)
Wheelbase		3,640	3,640
Load compartment	length, mm	3,450/3,201**	3,450/3,201**
	width, mm	1,832	1,832
	width between wheel arches, mm	1,380	1,380
	height, mm (FWD/RWD & 4MOTION)	1,726/1,626	1,961/1,861
	load volume, m³ (FWD/RWD & 4MOTION)	9.9/9.3	10.7/9.3
Side sliding door	width, mm	1,311	1,311
	height, mm	1,587	1,822
Rear wing doors	width, mm	1,552	1,552
	height, mm	1,605	1,840
Turning circle (wall to wall), m		13.6	13.6

All dimensions in millimetres (mm), unless otherwise stated.

# 2040 <del>--</del>1000--- 3640 -- 5986 -**-** <del>-</del> 1346 − 2427 |---3450/ 3201\*\*

- Illustration shown is CR35 medium wheelbase panel van with high roof.
- \* This value applies for RWD & 4MOTION all-wheel drive.
- \*\*Load compartment length, max. (at floor level)/load compartment length, min.

### CR35 long wheelbase

Roof height		High¹ (standard)	Super-high¹ (optional)
Wheelbase		4,490	4,490
Load compartment	length, mm	4,300/4,051**	4,300/4,051**
	width, mm	1,832	1,832
	width between wheel arches, mm	1,380	1,380
	height, mm (FWD/RWD & 4MOTION)	1,961/1,861	2,189/2,089
	load volume, m³ (FWD/RWD & 4MOTION)	14.4/13.6	16.1/15.3
Side sliding door	width, mm	1,311	1,311
	height, mm	1,822	1,822
Rear wing doors	width, mm	1,552	1,552
	height, mm	1,840	1,840
Turning circle (wall to wall), m		16.2	16.2

All dimensions in millimetres (mm), unless otherwise stated.

1 CR35: RWD & 4MOTION derivatives have a lower internal load height due to a raised floor (by 100mm).

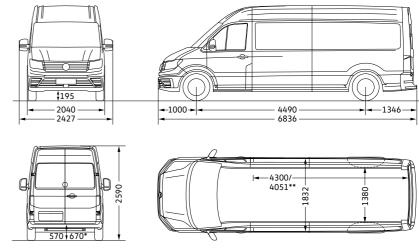


Illustration shown is CR35 long wheelbase panel van with high roof.

- On high roof models, this value applies for RWD & 4MOTION all-wheel drive and rear-wheel drive.

  On super-high roof models, this value applies for RWD & 4MOTION all-wheel drive only.
- \*\*Load compartment length, max. (at floor level)/load compartment length, min.

Please note: all measurements listed are based on series vehicles. The loading sill and height dimensions listed here may vary by approximately ±50 mm depending on the equipment fitted and load. The vehicle drawings are not to scale.

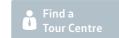
Model variants Exterior Interior Drive systems Crafter Crafter Bodies **Business Pack** Paint & Infotainment Price list Accessories Assistance Equipment systems panel van & Conversions upholstery & connectivity

Finance

options

<sup>1</sup> CR30 and CR35: RWD & 4MOTION derivatives have a lower internal load height due to a raised floor (by 100mm).

















Finance,

insurance, servicing & warranties

Finance

options

# Panel van dimensions (continued)

### CR35 long wheelbase Maxi

Roof height		High¹ (standard)	Super-high <sup>1</sup> (optional)
Wheelbase		4,490	4,490
Load compartment	length, mm	4,855/4,606**	4,855/4,606**
	width, mm	1,832	1,832
	width between wheel arches, mm	1,380	1,380
	height, mm (FWD/RWD & 4MOTION)	1,961/1,861	2,196/2,096
	load volume, m <sup>3</sup> (FWD/RWD & 4MOTION)	16.4/15.5	18.4/17.5
Side sliding door	width, mm	1,311	1,311
	height, mm	1,822	1,822
Rear wing doors	width, mm	1,552	1,552
	height, mm	1,840	1,840
Turning circle (wall to wall), m		16.2	16.2

All dimensions in millimetres (mm), unless otherwise stated.

# \$\frac{195}{195}\$ \$\frac{1000}{2427}\$ \$\frac{4490}{7391}\$ \$\frac{4490}{7391}\$ \$\frac{4490}{7391}\$ \$\frac{4606\*\*}{88}\$ \$\frac{88}{88}\$ \$\frac{1}{1}\$

Illustration shown is CR35 long wheelbase Maxi with high roof.

### CR50 medium wheelbase

Roof height		High (standard)	
Wheelbase		3,640	
Load compartment	length, mm	3,450/3,201*	
	width, mm	1,832	
	width between wheel arches, mm	1,030	
	height, mm	1,861	
	load volume, m <sup>3</sup>	13.6	
Side sliding door	width, mm	1,311	
	height, mm	1,722	
Rear wing doors	width, mm	1,552	
	height, mm	1,740	
Turning circle (wall to wall), m		16.2	

All dimensions in millimetres (mm), unless otherwise stated.

Exterior

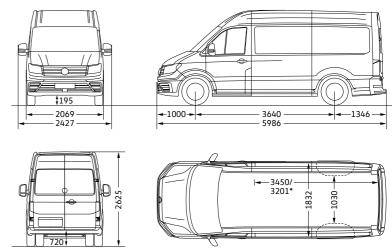


Illustration shown is CR50 medium wheelbase with high roof.

Please note: all measurements listed are based on series vehicles. The loading sill and height dimensions listed here may vary by approximately ±50 mm depending on the equipment fitted and load. The vehicle drawings are not to scale.

Interior Crafter Crafter Bodies **Business Pack** Model variants Paint & Infotainment Price list Accessories Drive systems Assistance Equipment systems panel van & Conversions upholstery & connectivity

<sup>1</sup> CR35: RWD & 4MOTION derivatives have a lower internal load height due to a raised floor (by 100mm).

<sup>\*</sup> This value applies for RWD & 4MOTION all-wheel drive.

\*\*Load compartment length, max. (at floor level)/load compartment length, min.

<sup>\*</sup> Load compartment length, max. (at floor level)/load compartment length, min.

















# Panel van dimensions (continued)

### CR50 long wheelbase

Roof height		High (standard)	Super-high (optional)
Wheelbase		4,490	4,490
Load compartment	length, mm	4,300/4,051*	4,300/4,051*
	width, mm	1,832	1,832
	width between wheel arches, mm	1,030	1,030
	height, mm	1,861	2,089
	load volume, m <sup>3</sup>	13.6	15.3
Side sliding door	width, mm	1,311	1,311
	height, mm	1,722	1,722
Rear wing doors	width, mm	1,552	1,552
	height, mm	1,740	1,740
Furning circle (wall to wall), m		16.2	16.2

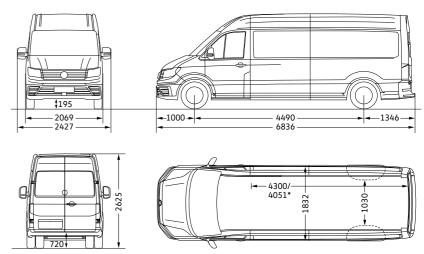


Illustration shown is CR50 long wheelbase with high roof.

### CR50 long wheelbase Maxi

All dimensions in millimetres (mm), unless otherwise stated.

Roof height		High (standard)	Super-high (optional)
Wheelbase		4,490	4,490
Load compartment	length, mm	4,855/4,606*	4,855/4,606*
	width, mm	1,832	1,832
	width between wheel arches, mm	1,030	1,030
	height, mm	1,861	2,096
	load volume, m <sup>3</sup>	15.5	17.5
Side sliding door	width, mm	1,311	1,311
	height, mm	1,722	1,722
Rear wing doors	width, mm	1,552	1,552
	height, mm	1,740	1,740
Furning circle (wall to wall), m		16.2	16.2

All dimensions in millimetres (mm), unless otherwise stated.

Exterior

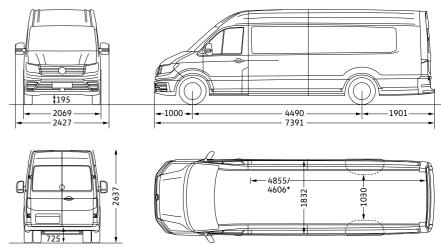


Illustration shown is CR50 long wheelbase Maxi with high roof.

\* Load compartment length, max. (at floor level)/load compartment length, min.

Please note: all measurements listed are based on series vehicles. The loading sill and height dimensions listed here may vary by approximately  $\pm 50$  mm depending on the equipment fitted and load. The vehicle drawings are not to scale.

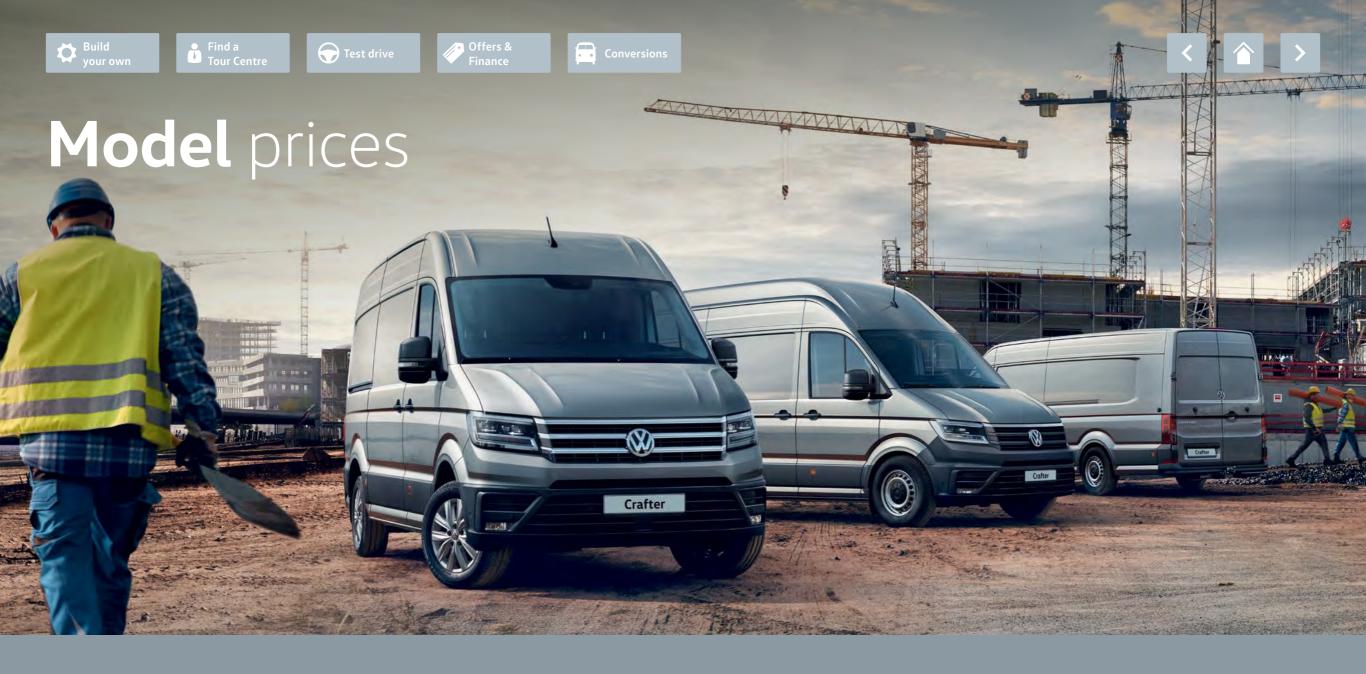
**Business Pack** Interior Drive systems Assistance Crafter Crafter Bodies Equipment Model variants Paint & Infotainment Technical Price list Accessories systems panel van & Conversions upholstery & connectivity

Finance, insurance, servicing & warranties

Finance

options

<sup>\*</sup> Load compartment length, max. (at floor level)/load compartment length, min.



### \*Manufacturer's on the road (OTR) package

CR30 and CR35	CR50
£620.00	£620.00
£20.00	£20.00
£128.00	£128.00
£55.00	£55.00
£275.00	£165.00
£970.00	£860.00
£1,098.00	£988.00
	£620.00 £20.00 £128.00 £55.00 £275.00

Finance

options

Finance,

insurance, servicing & warranties

Volkswagen Commercial Vehicles may change RRPs at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Van Centre.

**Business Pack** Exterior Interior Drive systems Assistance Crafter Bodies Model variants Paint & Infotainment Technical upholstery systems panel van & Conversions & connectivity information

















# Panel van model prices

Trimline	Engine/transmission/drive system	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* exc. VAT	Total RRP inc. OTR* inc. VAT
Startline medium wheelbase with high roof					
CR30	2.0TDI 102PS FWD 6-speed manual	£28,845.00	£34,614.00	£29,815.00	£35,712.00
CR35	2.0TDI 102PS FWD 6-speed manual	£31,745.00	£38,094.00	£32,715.00	£39,192.00
	2.0TDI 140PS FWD 6-speed manual	£33,270.00	£39,924.00	£34,240.00	£41,022.00
	2.0TDI 140PS 4MOTION 6-speed manual	£39,350.00	£47,220.00	£40,320.00	£48,318.00
	2.0TDI 140PS FWD 8-speed automatic	£35,140.00	£42,168.00	£36,110.00	£43,266.00
	2.0TDI 140PS RWD 6-speed manual	£32,805.00	£39,366.00	£33,775.00	£40,464.00
CR50	2.0TDI 122PS RWD 6-speed manual	£34,985.00	£41,982.00	£35,845.00	£42,970.00
Startline long wheelbase with high roof					
CR35	2.0TDI 102PS FWD 6-speed manual	£33,320.00	£39,984.00	£34,290.00	£41,082.00
	2.0TDI 140PS FWD 6-speed manual	£34,845.00	£41,814.00	£35,815.00	£42,912.00
	2.0TDI 140PS FWD 8-speed automatic	£36,715.00	£44,058.00	£37,685.00	£45,156.00
	2.0TDI 140PS RWD 6-speed manual	£34,380.00	£41,256.00	£35,350.00	£42,354.00
CR40	2.0TDI 177PS FWD 6-speed manual	£39,975.00	£47,970.00	£40,835.00	£48,958.00
	2.0TDI 177PS FWD 8-speed automatic	£41,845.00	£50,214.00	£42,705.00	£51,202.00
CR50	2.0TDI 122PS RWD 6-speed manual	£36,560.00	£43,872.00	£37,420.00	£44,860.00
	2.0TDI 177PS RWD 6-speed manual	£39,175.00	£47,010.00	£40,035.00	£47,998.00

<sup>\*</sup> Please click here for more details on manufacturer's on the road (OTR) package.

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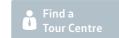
**Business Pack** 



















Accessories

Finance

options

Finance,

insurance, servicing & warranties





# Panel van model prices (continued)

Trimline	Engine/transmission/drive system	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* exc. VAT	Total RRP inc. OTR* inc. VAT
Startline long wheelbase Maxi with high roof					
CR50	2.0TDI 122PS RWD 6-speed manual	£37,495.00	£44,994.00	£38,355.00	£45,982.00
Trendline medium wheelbase with high roof					
CR35	2.0TDI 102PS FWD 6-speed manual	£33,265.00	£39,918.00	£34,235.00	£41,016.00
	2.0TDI 140PS FWD 6-speed manual	£34,790.00	£41,748.00	£35,760.00	£42,846.00
	2.0TDI 140PS FWD 8-speed automatic	£36,660.00	£43,992.00	£37,630.00	£45,090.00
	2.0TDI 140PS RWD 6-speed manual	£34,325.00	£41,190.00	£35,295.00	£42,288.00
	2.0TDI 140PS 4MOTION 6-speed manual	£40,870.00	£49,044.00	£41,840.00	£50,142.00
	2.0TDI 177PS FWD 6-speed manual	£36,680.00	£44,016.00	£37,650.00	£45,114.00
	2.0TDI 177PS FWD 8-speed automatic	£38,550.00	£46,260.00	£39,520.00	£47,358.00
	2.0TDI 177PS RWD 6-speed manual	£36,215.00	£43,458.00	£37,185.00	£44,556.00
	2.0TDI 177PS 4MOTION 8-speed automatic	£44,630.00	£53,556.00	£45,600.00	£54,654.00
CR50	2.0TDI 177PS RWD 6-speed manual	£39,120.00	£46,944.00	£39,980.00	£47,932.00
	2.0TDI 177PS RWD 8-speed automatic	£40,990.00	£49,188.00	£41,850.00	£50,176.00

<sup>\*</sup> Please click here for more details on manufacturer's on the road (OTR) package.

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# Panel van model prices (continued)

Trimline	Engine/transmission/drive system	Basic exc. VAT	Total inc. VAT	Total RRP inc. OTR* exc. VAT	Total RRP inc. OTR* inc. VAT
Trendline long wheelbase with hi	gh roof				
CR35	2.0TDI 102PS FWD 6-speed manual	£34,840.00	£41,808.00	£35,810.00	£42,906.00
	2.0TDI 140PS FWD 6-speed manual	£36,365.00	£43,638.00	£37,335.00	£44,736.00
	2.0TDI 140PS FWD 8-speed automatic	£38,235.00	£45,882.00	£39,205.00	£46,980.00
	2.0TDI 140PS RWD 6-speed manual	£35,900.00	£43,080.00	£36,870.00	£44,178.00
	2.0TDI 140PS 4MOTION 6-speed manual	£42,445.00	£50,934.00	£43,415.00	£52,032.00
	2.0TDI 177PS FWD 6-speed manual	£38,255.00	£45,906.00	£39,225.00	£47,004.00
	2.0TDI 177PS FWD 8-speed automatic	£40,125.00	£48,150.00	£41,095.00	£49,248.00
	2.0TDI 177PS RWD 6-speed manual	£37,790.00	£45,348.00	£38,760.00	£46,446.00
	2.0TDI 177PS 4MOTION 8-speed automatic	£46,205.00	£55,446.00	£47,175.00	£56,544.00
CR50	2.0TDI 177PS RWD 6-speed manual	£40,695.00	£48,834.00	£41,555.00	£49,822.00
	2.0TDI 177PS RWD 8-speed automatic	£42,565.00	£51,078.00	£43,425.00	£52,066.00
Trendline long wheelbase Maxi w	ith high roof				
CR35	2.0TDI 140PS FWD 6-speed manual	£37,300.00	£44,760.00	£38,270.00	£45,858.00
	2.0TDI 140PS FWD 8-speed automatic	£39,170.00	£47,004.00	£40,140.00	£48,102.00
	2.0TDI 177PS FWD 6-speed manual	£39,190.00	£47,028.00	£40,160.00	£48,126.00
CR50	2.0TDI 177PS RWD 6-speed manual	£41,630.00	£49,956.00	£42,490.00	£50,944.00
	2.0TDI 177PS RWD 8-speed automatic	£43,500.00	£52,200.00	£44,360.00	£53,188.00

<sup>\*</sup> Please click here for more details on manufacturer's on the road (OTR) package.

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Exterior	





Assistance systems

Crafter panel van Crafter Bodies

& Conversions

Equipment

**Business Pack** 

Model variants

Paint & upholstery

Infotainment & connectivity



Finance options

















# **Panel van options**

				Startline		Trendline
Paint	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Solid. Bright Orange (E3E3/2JB) <sup>1</sup> , Candy White (B4B4), Cherry Red (4B4B), Deep Ocean (OPOP), Ontario Green (V7V7).	As shown	Panel van	0	0	0	0
Metallic. Indium Grey (X3X3), Reflex Silver (8E8E).	As shown	Panel van	£1,175.00	£1,410.00	£1,175.00	£1,410.00
Pearl effect. Deep Black (2T2T).	As shown	Panel van	£1,270.00	£1,524.00	£1,270.00	£1,524.00
Customised. Please contact your local Van Centre for availability.	-	Panel van	From £130.00	From £156.00	From £130.00	From £156.00
Interior trim						
Seat trim covers in Austin fabric. Seats in Titanium Black/dashboard upper-lower in Titanium Black-Palladium/flooring in Pearl Grey.	NOL/AS	Panel van	•	•	•	•
Seat trim covers in Memphis fabric. Seats in Titanium Black/dashboard upper-lower in Titanium Black-Palladium/flooring in Pearl Grey.	N2C/AS	Panel van	£25.00	£30.00	£25.00	£30.00
<b>Seat trim covers in Leatherette – Mesh.</b> Seats in Palladium-Titanium Black/dashboard upper-lower in Titanium Black-Palladium/floor covering in Pearl Grey.	NOC/AL	Panel van	£55.00	£66.00	£55.00	£66.00
<b>Seat trim covers in Robust fabric.</b> Seats in Palladium-Titanium Black/dashboard upper-lower in Titanium Black-Palladium/floor covering in Pearl Grey.	N1C/AL	Panel van	£130.00	£156.00	£130.00	£156.00
Seating						
Basic single driver's seat.	3SH	Panel van	•	•	-	-
Basic single passenger seat.	3TH	Panel van	-£160.00	-£192.00	-	-
Comfort single driver's seat. With longitudinal seat adjustment, adjustable backrest, height adjustment, 2-way lumbar support, an adjustable seat cushion angle and a single armrest on the inner side.	3SE	Panel van	£195.00	£234.00	•	•
Comfort single passenger seat.	3TE	Panel van	-£105.00	-£126.00	-£105.00	-£126.00
Comfort plus single driver's seat. With longitudinal seat adjustment, adjustable backrest, height adjustment, 4-way electronic lumbar support, adjustable seat cushion angle and two armrests.	3SF	Panel van	-	-	£80.00	£96.00
Comfort plus single passenger seat.	3TF	Panel van	-	-	-£55.00	-£66.00
<b>Dual passenger seat in cab.</b> With storage compartment and folding tray in backrest.	3TS	Panel van	•	•	•	•

Model variants

Paint &

upholstery

• Standard - Not available O At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre.

1 Bright Orange – this comes without the standard painted trim panel in the bumper.

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Exterior	Interior	Drive systems	Assistance systems	Crafter panel van	Crafter Bodies & Conversions	Business Pack	Equ

Infotainment

& connectivity

















**Trendline** 

### Panel van options (continued)

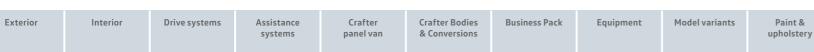
Seating (continued)	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
ergoComfort driver's seat.	3SP	Panel van	-	-	£335.00	£402.00
ergoComfort passenger seat.	3TP	Panel van	-	-	£220.00	£264.00
ergoActive driver's seat. Including massage function.	3SK	Panel van	-	-	£395.00	£474.00
Heated driver's and front passenger seats.	4A3	Panel van	£335.00	£402.00	£335.00	£402.00
Swivelling driver's seat.	3SD	Panel van	£395.00	£474.00	£205.00	£246.00
Swivelling passenger seat.	3TD	Panel van	£15.00	£18.00	£15.00	£18.00
Wheel and tyre accessories						
All-weather tyres.	VG1	Panel van	£190.00	£228.00	£190.00	£228.00
Lockable wheel bolts.	1PB	Panel van	£25.00	£30.00	£25.00	£30.00
Tyre mobility kit in lieu of spare wheel. Including 12V compressor and tyre sealant.	1G8	Panel van	0	0	0	0
Wheel trims.	1ND	Panel van	£75.00	£90.00	£75.00	£90.00
Audio and communications						
Composition Audio. With 5" display, USB and mobile phone interface.	17D	Panel van	•	•	-	-
Composition Colour DAB+ with 6.5" touch-screen. USB interface, four speakers (two tweeters and two woofers), multi-function display plus, mobile phone interface, App-Connect and We Connect.	Z14	Panel van	£500.00	£600.00	•	•
<b>Discover Media navigation system with 8" touch-screen.</b> DAB+, USB interface, four speakers (two tweeters and two woofers), multi-function display plus, mobile phone interface, App-Connect and We Connect preparation.	Z17	Panel van	£1,105.00	£1,326.00	£760.00	£912.00
<b>Discover Media navigation system including 'Streaming &amp; Internet' with 8" touch-screen.</b> DAB+, USB interface, four speakers (two tweeters and two woofers), multi-function display plus, mobile phone interface, App-Connect and We Connect preparation.	ZIE	Panel van	£1,450.00	£1,740.00	£960.00	£1,152.00
e-Call and We Connect preparation. Only in combination with Overhead storage compartment QE4, Composition Colour radio system ZI4 or Discover Media navigation system ZI7.	R22	Panel van	0	0	_	-

• Standard - Not available O At no extra cost

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**Trendline** 

### Panel van options (continued)

Comfort and convenience	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
<b>Grab handles on rear entry pillars.</b> A vertical grab handle is installed on the D-pillars on the left and right-hand side of the load/passenger compartment.	7C3	Panel van	£30.00	£36.00	•	•
Glovebox - illuminated with lockable lid.	4Z3	Panel van	•	•	•	•
Heated washer nozzles (windscreen).	8X3	Panel van	£45.00	£54.00	£45.00	£54.00
Overhead cab storage. Accessible from load compartment.	7N4/QE4	Panel van	£145.00	£174.00	£145.00	£174.00
Overhead storage compartment with two 1-DIN slots and reading light.	QE4	Panel van	£135.00	£162.00	£135.00	£162.00
Driver assistance						
Adaptive Cruise Control (ACC). Manual engines only.	8T7	Panel van	£935.00	£1,122.00	£700.00	£840.00
Adaptive Cruise Control (ACC). Automatic engines only.	8T8	Panel van	£935.00	£1,122.00	£700.00	£840.00
<b>Crosswind Assist.</b> As part of the Electronic Stabilisation Programme (ESP), Crosswind Assist applies adaptive braking intervention when the vehicle encounters a strong crosswind.	KJ1	Panel van	•	•	•	•
Cruise control with speed limiter.	8T6	Panel van	£245.00	£294.00	•	•
Driver alert system.	EM1	Panel van	•	•	•	•
Driver assistance pack A. Includes front and rear parking sensors with side protection.	9X0	Panel van	-	-	£885.00	£1,062.00
<b>Driver assistance pack B (with fixed towbar).</b> Includes Trailer Assist, Park Assist and front and rear parking sensors with side protection.	9X3/1D1	Panel van	-	-	£1,890.00	£2,268.00

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**Trendline** 

### Panel van options (continued)

Driver assistance (continued)	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Driver assistance pack B (with removable towbar). Includes Trailer Assist, Park Assist and front and rear parking sensors with side protection.	9X3/1D2	Panel van	-	-	£2,040.00	£2,448.00
Driver assistance pack C. Includes Lane Keeping assist, Lane Change Assist with rear traffic alert.	7Y9	Panel van	-	-	£645.00	£774.00
Driver assistance pack D. Includes Park Assist, front and rear parking sensors with side protection.	9X1	Panel van	-	-	£1,055.00	£1,266.00
Front and rear parking sensors.  See Business Pack offer.	7X2	Panel van	£560.00	£672.00	£560.00	£672.00
Front Assist including City Emergency Braking System.	6K2/9S3	Panel van	•	•	•	•
Front fog lights with cornering function.	8WH	Panel van	-	-	£235.00	£282.00
Lane Keeping Assist.	7Y4/9S3	Panel van	-	-	£460.00	£552.00
LED headlights with separate LED daytime running lights.	8IT	Panel van	£965.00	£1,158.00	£965.00	£1,158.00
Leather heated multi-function steering wheel.	2ZW	Panel van	-	-	£290.00	£348.00
<b>Lights &amp; Vision pack A.</b> Includes auto-dimming rear-view mirror, automatic headlights with daytime running lights and windscreen wiper and intermittent control with rain sensor.	ZA3	Panel van	£230.00	£276.00	£230.00	£276.00
<b>Lights &amp; Vision pack B.</b> Includes auto-dimming rear-view mirror, automatic headlights with daytime running lights, windscreen wiper and intermittent control with rain sensor and High Beam Assist.	ZLS	Panel van	£355.00	£426.00	£355.00	£426.00
Preparation for rear-view camera.	KA8	Panel van	-	-	£35.00	£42.00
<b>Rear-view camera.</b> A reversing camera is installed above the third brake light at the rear of the vehicle. The system offers an overview of the traffic situation behind the vehicle and provides a clear view of areas that the driver would otherwise not be able to see.	KA1	Panel van	-	_	£235.00	£282.00
<b>Trailer Assist (with fixed towbar).</b> Trailer Assist automatically manoeuvres the vehicle, if fitted with a trailer, during parallel and reverse parking.	8A6/1D1	Panel van	-	-	£850.00	£1,028.00
<b>Trailer Assist (with removable towbar).</b> Trailer Assist automatically manoeuvres the vehicle, if fitted with a trailer, during parallel and reverse parking.	8A6/1D2	Panel van	-	-	£995.00	£1,194.00

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### Panel van options (continued)

Body and chassis	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Body-coloured bumpers.	2JF	Panel van	£60.00	£72.00	£60.00	£72.00
Heated windows in rear wing doors.	4HH	Panel van	£290.00	£348.00	£290.00	£348.00
Manual side sliding door driver's side.	5R2	Panel van	£600.00	£720.00	£600.00	£720.00
Manual side sliding door passenger's side.	5Q2	Panel van	•	•	•	•
Mudflaps – front and rear.	6N2	Panel van	£105.00	£126.00	£105.00	£126.00
Rear step in rear bumper full width including side marker lights.	QT4/8F1	Panel van	£215.00	£258.00	£215.00	£258.00
Described in warm house and hold width including side months (include fixed to what)	QT9/1D1/8F1	Panel van MWB	£830.00	£996.00	£830.00	£996.00
Rear step in rear bumper half width including side marker lights (with fixed towbar).		Panel van LWB/LWB Maxi	£730.00	£876.00	£730.00	£876.00
Downston in word house or half width including side monday links (with toucher properties)	010/100/051	Panel van MWB	£715.00	£858.00	£715.00	£858.00
Rear step in rear bumper half width including side marker lights (with towbar preparation).	QT9/1D8/8F1	Panel van LWB/LWB Maxi	£630.00	£756.00	£630.00	£756.00
Rear wash-wipe including rear wing doors with windows.	4HS/ZHF	Panel van	£385.00	£462.00	£385.00	£462.00
Rear wing doors with 270° hinges. Standard on LWB Maxi.	5V4	Panel van	£270.00	£324.00	•	•
Rear wing doors with windows.	ZHF	Panel van	£140.00	£168.00	£140.00	£168.00
Rear wing doors without windows.	3RD	Panel van	•	•	•	•

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**Trendline** 

### Panel van options (continued)

Panel van LWB only	Body and chassis (continued)	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Panel van LWB Maxi only   E1,210,00   E1,452,00   E1,210,00   E1	Roof – low.	3R0	Panel van MWB only	-£430.00	-£516.00	-£430.00	-£516.00
Panel van LWB Maxi only   £1,210.00   £1,452.00   £1,452.00   £1,452.00   £1,452.00   £1,452.00   £1,452.00   £1,452.00   £1,452.00   £1,615.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £2,610.00   £1,615.00   £1	Poof cupor high in white	70.2	Panel van LWB only	£1,160.00	£1,392.00	£1,160.00	£1,392.00
Panel van LWB Maxi only   £1,830.00   £2,196.00   £1,810.00   £2, 196.00   £1,810.00   £2, 196.00   £1,810.00   £2, 196.00   £1,810.00   £2, 196.00   £1,810.00   £2, 196.00   £1,810.00   £2, 196.00   £2,196.0	Rooi – Super ingil in writte.	203	Panel van LWB Maxi only	£1,210.00	£1,452.00	£1,210.00	£1,452.00
Panel van LWB Maxi only   £1,830.00	Poof super high in hady colour syterior only	252/702	Panel van LWB only	£1,615.00	£1,938.00	£1,615.00	£1,938.00
Roof rack - 3 moveable roof bars on the roof rail system (requires YBA roof rails).         YBB         Panel van         £350,00         £420,00         £350,00         £420,00           Side marker lights. Standard on LWB and LWB Maxi.         8F1         Panel van         £85,00         £102,00         £85,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £605,00         £600,00	Looi - Super high in body colodi exterior only.		Panel van LWB Maxi only	£1,830.00	£2,196.00	£1,810.00	£2,172.00
Side marker lights. Standard on LWB and LWB Maxi.	Roof rails (roof length channels for mounting rails).	YBA	Panel van	£270.00	£324.00	£270.00	£324.00
Towbar - fixed.	Roof rack – 3 moveable roof bars on the roof rail system (requires YBA roof rails).	YBB	Panel van	£350.00	£420.00	£350.00	£420.00
Towbar – preparation with bracket socket and cable.  Towbar – preparation including wiring harness and control unit for trailer stabilisation.  1D7 Panel van £205.00 £246.00 £205.00 £2  Wing mirrors – electrically heated and adjustable.  Without passenger's side sliding door including manual side sliding door driver's side with interlock.  Without passenger's side sliding door including manual side sliding door passenger's side.  Early and the stability of the	Side marker lights. Standard on LWB and LWB Maxi.	8F1	Panel van	£85.00	£102.00	£85.00	£102.00
Towbar – preparation including wiring harness and control unit for trailer stabilisation.  1D7 Panel van £205.00 £246.00 £205.00 £2  Wing mirrors – electrically heated and adjustable.  Without passenger's side sliding door including manual side sliding door driver's side with interlock.  Without passenger's side sliding door including manual side sliding door passenger's side.  5Q0/5R1 Panel van £60.00 £72.00 £60.00 £  Without passenger's side sliding door including manual side sliding door passenger's side.  Cargo area  Bulkhead – deleted.  ZT0 Panel van £210.00 £252.00 £252.00 £210.00 £252.00 £252.00 £210.00 £252	Towbar – fixed.	1D1	Panel van	£605.00	£726.00	£605.00	£726.00
Wing mirrors – electrically heated and adjustable.  Without passenger's side sliding door including manual side sliding door driver's side with interlock.  SQ0/5R1 Panel van £60.00 £72.00 £60.00 £80.00 £90	Towbar – preparation with bracket socket and cable.	1D8	Panel van	£500.00	£600.00	£500.00	£600.00
Without passenger's side sliding door including manual side sliding door driver's side with interlock.  Without passenger's side sliding door including manual side sliding door passenger's side.  5Q0/5R2  Panel van  5Q0/5R2  Panel van  660.00  £72.00  £60.00  £  60.	Towbar – preparation including wiring harness and control unit for trailer stabilisation.	1D7	Panel van	£205.00	£246.00	£205.00	£246.00
Without passenger's side sliding door including manual side sliding door passenger's side.  Cargo area  Bulkhead - deleted.  ZTO Panel van O O O  Bulkhead - full height with lining without window.  Bulkhead (steel) - full height without window.  All-weather rubber mats in cab.  SQ0/5R2 Panel van O O O  All-weather with lining without window.  SCF Panel van £210.00 £252.00 £210.00 £250.00	Wing mirrors – electrically heated and adjustable.	6XN	Panel van	£110.00	£132.00	•	•
Cargo area         ZTO         Panel van         ○	Without passenger's side sliding door including manual side sliding door driver's side with interlock.	5Q0/5R1	Panel van	£60.00	£72.00	£60.00	£72.00
Bulkhead - deleted.         ZTO         Panel van         O         O         O           Bulkhead - full height with lining without window.         3CS/3W6         Panel van         £210.00         £252.00         £210.00         £2           Bulkhead (steel) - full height without window.         3CF         Panel van         •         •         •         •           All-weather rubber mats in cab.         YSA         Panel van         £55.00         £66.00         £55.00         •	Without passenger's side sliding door including manual side sliding door passenger's side.	5Q0/5R2	Panel van	0	0	0	0
Bulkhead – full height with lining without window.         3CS/3W6         Panel van         £210.00         £252.00         £210.00         £2           Bulkhead (steel) – full height without window.         3CF         Panel van         ●         ●         ●           All-weather rubber mats in cab.         YSA         Panel van         £55.00         £66.00         £55.00         £           Panel van MWB         £435.00         £522.00         ●         E	Cargo area						
Bulkhead (steel) - full height without window.       3CF       Panel van       ●       ●         All-weather rubber mats in cab.       YSA       Panel van       £55.00       £66.00       £55.00       £         Panel van MWB       £435.00       £522.00       ●       E55.00       E522.00       ●	Bulkhead - deleted.	ZTO	Panel van	0	0	0	0
All-weather rubber mats in cab.  YSA  Panel van  Panel van MWB  £55.00  £66.00  £55.00  €  £55.00  €  £55.00  €  £55.00  €  £55.00  £522.00	Bulkhead – full height with lining without window.	3CS/3W6	Panel van	£210.00	£252.00	£210.00	£252.00
Panel van MWB £435.00 €522.00 ●	Bulkhead (steel) – full height without window.	3CF	Panel van	•	•	•	•
	All-weather rubber mats in cab.	YSA	Panel van	£55.00	£66.00	£55.00	£66.00
Floor covering, wooden. Panel van LWB £510.00 £612.00			Panel van MWB	£435.00	£522.00	•	•
	Floor covering, wooden.	5BD	Panel van LWB	£510.00	£612.00	•	•
Panel van LWB Maxi £585.00 £702.00 ●			Panel van LWB Maxi	£585.00	£702.00	•	•
LED lights in load compartment. Includes four lights.  9CW Panel van £220.00 £264.00 £220.00 £2	LED lights in load compartment. Includes four lights.	9CW	Panel van	£220.00	£264.00	£220.00	£264.00

• Standard - Not available O At no extra cost

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**Trendline** 

### Panel van options (continued)

Cargo area (continued)	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Load lashing rings.	6B1	Panel van	•	•	•	•
Load lashing rings – deleted.	6B0	Panel van	0	0	0	0
		Panel van MWB	£545.00	£654.00	£545.00	£654.00
<b>Load side lining, plywood full height.</b> The load/passenger compartment is fitted with plywood trim up to the roof on the side panels, the rear-wing doors and the load compartment sliding doors.	5DU	Panel van LWB	£610.00	£732.00	£610.00	£732.00
		Panel van LWB Maxi	£675.00	£810.00	£675.00	£810.00
Electrical						
Smart tachograph – digital. A smart tachograph is installed in the additional console mounted on the dashboard.  Data such as the driven speeds, driving and rest periods are saved on the instrument's internal driver card.  A driver card must be inserted into the device for use. Standard on CR40 and CR50 models.	9NI/4N7	Panel van	£640.00	£768.00	£640.00	£768.00
Preparation for smart tachograph – digital. Includes mounting console on dashboard and wiring harness.	9NF	Panel van	£350.00	£420.00	£350.00	£420.00
Two 12V sockets in cab (in the dashboard).	EU1	Panel van	•	•	•	•
Two 12V sockets in load/passenger compartment.	7B3	Panel van	£60.00	£72.00	£60.00	£72.00
Heating and ventilation						
Climatic air conditioning in cab.  See Business Pack offer.	KH6	Panel van	£1,510.00	£1,812.00	£1,510.00	£1,812.00
Windows						
Heated windscreen.	4GX	Panel van	-	-	£235.00	£282.00

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**Trendline** 

### Panel van options (continued)

Safety and security	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Airbag – driver's.	4UC	Panel van	•	•	•	•
Airbags – driver's and front passenger's airbag with front passenger's airbag deactivation.	4UF	Panel van	£200.00	£240.00	£200.00	£240.00
Airbags – driver's side and curtain.	4X6	Panel van	£780.00	£936.00	£780.00	£936.00
Airbags – driver's and front passenger's side and curtain.	4X3	Panel van	£910.00	£1,092.00	£910.00	£1,092.00
Anti-theft alarm system – with interior monitoring, back-up horn and tow-away protection. Overhead storage compartment with two 1-DIN slots and reading light.  See Business Pack offer.	7AQ/QE4	Panel van	£675.00	£810.00	£675.00	£810.00
Anti-theft alarm system – with interior monitoring, back-up horn and tow-away protection.  Overhead storage compartment with two 1-DIN slots and reading light. Also including SAFELOCK.	4K3/7AQ/ QE4	Panel van	£675.00	£810.00	£675.00	£810.00
Automatic Post-Collision Braking. Triggers braking after a collision, with the aim of preventing secondary collisions.	1AS	Panel van	•	•	•	•
Two remote control folding keys.	8QJ	Panel van	•	•	•	•
Four remote control folding keys.	8QL	Panel van	£75.00	£90.00	£75.00	£90.00
Tyre pressure warning light.	7K3	Panel van	£335.00	£402.00	£335.00	£402.00
Business Pack						
Anti-theft alarm system – with interior monitoring, back-up horn and tow-away protection.  Overhead storage compartment with two 1-DIN slots and reading light. Climatic air conditioning in cab.  Front and rear parking sensors. (Only compatible with a bulkhead).	W56	Panel van	£1,335.00	£1,602.00	£1,335.00	£1,602.00

Standard – Not available O At no extra cost

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### Upgrade with the Business Pack.

You can drive away in an upgraded Volkswagen Crafter for less thanks to the Business Pack. Available on the Crafter Startline and Trendline panel van models, the discounted pack features front and rear parking sensors, air-conditioning, an alarm and an overhead storage compartment in the cab for as little as £1,335 +VAT. That's a saving for you and your business.

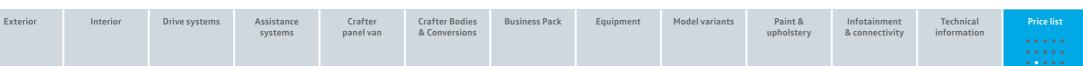


Finance

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### Panel van converter options

				Startline		Trendline
Seating	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Without passenger's seat.	3TA	Panel van	-£205.00	-£246.00	-	-
Without passenger's seat but with low seat substructure.	3TI	Panel van	-£155.00	-£186.00	-	-
Wheel and tyre accessories						
16" steel wheels. 6.5J x 16 with 1,050kg load in Black.	C1G	Panel van	0	0	0	0
17" alloy wheels. 6.5J x 17. Only in combination with FWD or 4MOTION.	V73	Panel van	£1,200.00	£1,440.00	£1,200.00	£1,440.00
Low rolling resistance tyres 235/65 R16 C115/113 R.	Q70	Panel van	0	0	0	0
Comfort and convenience						
Step illumination. Includes on/off control.	9N2	Panel van	£55.00	£66.00	£55.00	£66.00
Body and chassis						
Driver door, reinforced (hinge).	0D3	Panel van	£60.00	£72.00	£60.00	£72.00
Fuel tank - 63 litre volume.	0M3	Panel van	0	0	0	0
Fuel tank - 75 litre volume.	0N0	Panel van	•	•	•	•
Front axle – heavy duty (2,200kg load).	VV8	Panel van	£270.00	£324.00	£270.00	£324.00
Indicators – high level, rear only.	9H1	Panel van	£135.00	£162.00	£135.00	£162.00
Rotating emergency light preparation.	9LX	Panel van	£40.00	£48.00	£40.00	£48.00
Run lock. The run lock system allows the engine to keep running even though the key has been taken out of the ignition.	7U4	Panel van	£545.00	£654.00	£545.00	£654.00
Suspension and shock absorbers, uprated heavy-duty stabilisers.	2MG	Panel van	£285.00	£342.00	£285.00	£342.00
Cargo area						
Roof lining – in cab and load/passenger compartment, a moulded fibrous fleece interior roof lining.  Only in combination with certain rear window configurations.	5CE	Panel van	£605.00	£726.00	£605.00	£726.00
Without floor covering in load/passenger compartment.	5BA	Panel van	•	•	-£200.00	-£240.00

• Standard - Not available O At no extra cost

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### Panel van converter options (continued)

Electrical	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
AGM Battery (95Ah, 520A).	NY2	Panel van	£45.00	£54.00	£45.00	£54.00
AGM battery (95Ah, 520A) and stronger generator 180A.	NY4	Panel van	£300.00	£360.00	£300.00	£360.00
Acoustic warning signal when reverse gear is engaged, can be deactivated.	IL2	Panel van	£265.00	£318.00	£265.00	£318.00
Deep-cycle AGM starter battery (92Ah, 520A). This option removes KFG preparation from the vehicle.	NY5	Panel van	£100.00	£120.00	£100.00	£120.00
<b>DPF regeneration switch.</b> Only in combination with Terminal block CFCU IS2, IS3, IS4, IS6, IS7 or IS8.	9HC	Panel van	£205.00	£246.00	£205.00	£246.00
Second battery with cut-off relay 92Ah 520A.	8FB	Panel van	£330.00	£396.00	£330.00	£396.00
Second AGM battery with cut-off relay 95Ah 450A.	8FD	Panel van	£330.00	£396.00	£330.00	£396.00
Second AGM battery with cut-off relay 92Ah 520A.	8FE	Panel van	£375.00	£450.00	£375.00	£450.00
Second AGM battery with cut-off relay and battery monitoring 92Ah 520A.	8FK	Panel van	£375.00	£450.00	£375.00	£450.00
Terminal block.	IS1	Panel van	£80.00	£96.00	£80.00	£96.00
Terminal block and preparation for function control module 1 with body builder ABH programming.	IS2	Panel van	£375.00	£450.00	£375.00	£450.00
Terminal block and preparation for function control module 1 with telematics preparation and body builder ABH programming.	IS3	Panel van	£605.00	£726.00	£605.00	£726.00
Terminal block and preparation for function control module 2 with body builder ABH programming.	IS7	Panel van	£400.00	£480.00	£400.00	£480.00
Terminal block and preparation for function control module 2 with telematics preparation and body builder ABH programming. Customer specific function control module (KFG Mid) WLAN, USB and Bluetooth®.	IS8	Panel van	£645.00	£774.00	£645.00	£774.00
12V sockets – two in front.	EU1	Panel van	•	•	•	•
Heating and ventilation						
Water auxiliary heater. With programmable parking heater and remote control.	7VL	Panel van	£960.00	£1,152.00	£960.00	£1,152.00

<sup>•</sup> Standard - Not available O At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre.

Volkswagen Commercial Vehicles may change RRPs at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Van Centre.



















Price list

















**Trendline** 

### Panel van converter options (continued)

Safety and security	PR Code	Van	Basic exc. VAT	Total RRP inc. VAT	Basic exc. VAT	Total RRP inc. VAT
Speed limiter – 62mph.	7H2	Panel van	£105.00	£126.00	£105.00	£126.00
Speed limiter – 74mph.	7H3	Panel van	£105.00	£126.00	£105.00	£126.00
Heating and ventilation						
Side window – fixed in passenger compartment centre passenger side.	6VH	Panel van	£145.00	£174.00	£145.00	£174.00
Side window – fixed in passenger compartment centre driver side.	6WH	Panel van	£145.00	£174.00	£145.00	£174.00
Side window – fixed in passenger compartment front passenger side.	4DE	Panel van	£145.00	£174.00	£145.00	£174.00
Side window – fixed in passenger compartment front driver side.	4EE	Panel van	£145.00	£174.00	£145.00	£174.00
Side window – fixed in passenger compartment rear passenger side.	4FH	Panel van	£145.00	£174.00	£145.00	£174.00
Side window – fixed in passenger compartment rear driver side.	4JH	Panel van	£145.00	£174.00	£145.00	£174.00
Side window – sliding in passenger compartment front passenger side.	4DM	Panel van	£335.00	£402.00	£335.00	£402.00
Side window – sliding in passenger compartment front driver side.	4EM	Panel van	£335.00	£402.00	£335.00	£402.00

<sup>•</sup> Standard - Not available O At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre.

Volkswagen Commercial Vehicles may change RRPs at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Van Centre.





Drive systems

systems

Crafter panel van Crafter Bodies & Conversions

**Business Pack** Equipment

Model variants

Paint &

upholstery

Infotainment & connectivity

information

Technical

Price list

Finance options

Finance. insurance, servicing & warranties

















warranties

### **Accessories**

# 100% safety and security. 100% Volkswagen.

Add extra security, protection and practicality to your new Crafter, while still keeping it 100% Volkswagen. Our range of rugged and long-lasting Accessories are a perfect match for fit and allow you to truly customise your vehicle. Whether you want added technology or need extra flexibility with a sturdy towbar, there's something in our Accessories range for you. And remember, most Accessories include a two-year warranty for added peace-of-mind.









Want to discover more?

Pop into your nearest Van Centre or call **0800 717 131.** 

Exterior Interior Drive systems Crafter Crafter Bodies **Business Pack** Equipment Model variants Paint & Infotainment Technical Price list Finance Assistance Finance. systems panel van & Conversions upholstery & connectivity information options insurance, servicing &

















### Finance made simple

### As dedicated to finance as we are to your new Crafter panel van

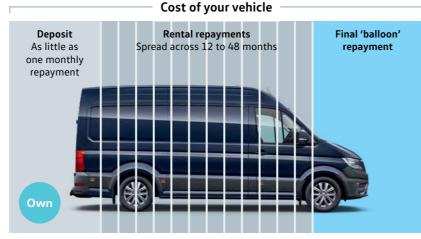
Learn more about our range of finance products to find a finance package that suits your budget.

Alternatively, 'Click on' the Offers & Finance button above to find out more about our latest offers to help your business thrive.



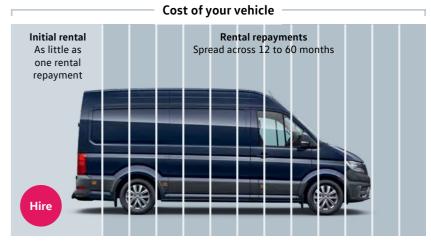
### **Hire Purchase**

Make all the regular monthly payments. At the end the vehicles is yours.



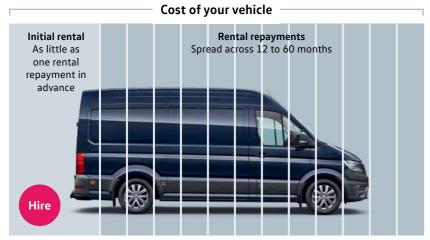
### **Lease Purchase**

Make lower monthly payments by deferring an amount until the end. Once paid the vehicle is yours.



### **Contract Hire**

Pay fixed monthly rentals to hire the vehicle. Look after it so at the end you can return it basels from



### Finance Lease (full pay out)

Pay monthly rentals to hire the vehicle. At the end you have two options. Sell the vehicle and receive a percentage of the sale proceeds. Or retain the use of your vehicle by paying a reduced annual rental.



### Finance Lease (balloon repayment)

Pay monthly rentals to hire the vehicle. At the end you have two options. Sell the vehicle to settle the outstanding amount and receive any excess sale proceeds. Or pay the 'balloon' payment and retain the use of your vehicle by paying a reduced annual rental.

Illustrations include options at extra charge.

Please contact your local Volkswagen Commercial Vehicles Van Centre for details of the standard equipment and optional extras applicable in your country.

Finance subject to status. Available to 18s and over in the UK only. Terms and Conditions apply. Volkswagen Commercial Vehicle Financial Services.

Exterior	Interior	Drive systems	Assistance	Crafter	Crafter Bodies	Busine

**Business Pack** Model variants Technical Price list Interior Drive systems Assistance Crafter Crafter Rodies Equipment Paint & Infotainment Accessories Finance panel van & Conversions upholstery & connectivity information insurance, servicing & warranties

















### Finance, insurance, servicing and warranties

#### Finance and insurance.1

When it comes to paying for your van, we've got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you competitive insurance with lots of features and benefits as standard.

#### A choice of packages.2

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that's perfect for your business, we're here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

#### Volkswagen Commercial Vehicle Van Insurance.3

#### Complimentary Drive Away Insurance

Every new and used Volkswagen Commercial Vehicle comes with five days' complimentary Drive Away Insurance, so you can enjoy your new vehicle from day one. We will also provide you with a quote, giving you the option to purchase annual cover, so you can enjoy the same peace-of-mind for a further twelve months. Please speak to your local Volkswagen Van Centre for further details.

Subject to eligibility. Five days' Drive Away Insurance cannot be used in conjunction with any other insurance offer.

#### Annual Insurance

Comprehensive van insurance, designed specifically for Volkswagen Commercial Vehicles, to offer you maximum convenience with minimum hassle – just as you'd expect.

If you take out a new Volkswagen Commercial Vehicle Van Insurance policy you will receive the following benefits at no additional cost:

- All repairs are carried out by Volkswagen Commercial Vehicles' Trained Technicians in Volkswagen Commercial Vehicles' Authorised Repairers
- Genuine parts and accessories (excludes windscreen claims)
- Courtesy van while yours is being repaired
- Cover for the full cost of repairs to chips or other small damage to your windscreen
- Up to 90 days' foreign travel cover, when using your van abroad
- Up to £250 cover for personal belongings that are lost or damaged following an accident, fire or theft

For more information or to get a quote, call us on: 0345 877 6355

We're available Monday to Friday 9am-6pm.

Alternatively, visit: www.insurewithvwcv.co.uk

#### Volkswagen Commercial Vehicle GAP Insurance.4

If your Volkswagen Commercial Vehicle is written off, your motor insurer will usually settle your claim based on the current market value of your vehicle. This could be substantially less than the original value of your vehicle.

Volkswagen Commercial Vehicle GAP (also known as 'Guaranteed Asset Protection') Insurance helps to bridge the payment gap to get you back in a new Volkswagen Commercial Vehicle. Whether you purchase, finance, lease or hire your vehicle, Volkswagen Commercial Vehicle GAP Insurance is available and can be arranged up to 60 days after you have collected your new or used vehicle.

For more information about Volkswagen Commercial Vehicle GAP Insurance, visit: www.insurewithvwcv.co.uk/gap-insurance

#### Servicing and support.

We're here to keep your business moving, with our range of three award-winning<sup>5</sup> servicing and maintenance options, as well as free Roadside Assistance. Some exclusions apply. For more detail, please visit: www.volkswagen-vans.co.uk/aftersales

#### Fixed cost maintenance.

This option is available for vehicles that are less than twelve months old and have covered less than 10,000 miles. It makes budgeting easier by splitting the cost of servicing into fixed monthly payments – whether you want Service only; Service and Maintenance; or Service, Maintenance and Tyres.

#### Fixed price servicing.6

If you can pay for more than one service upfront, we'll help by reducing your costs. Buy two upfront and you'll receive one interim and one full service at a discounted rate. Buy four and you'll receive two interim and two full services, with your next MOT also included. You can also spread the cost with monthly payments, helping you budget?

#### Pay on demand

If you're looking for freedom and flexibility with your servicing, it's good to know we're ready when you are. So with our third option, you can choose to pay for your services as and when you need them, with our National Service Pricing. Ask your Van Centre for an up-to-date pricing quide.

#### Roadside Assistance

We understand the need to keep you mobile. That's why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

#### Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.European cover.
- Option to extend cover beyond three years.

#### Warrantie

You can count on us long after you purchase your new Crafter panel van, thanks to its comprehensive three-year unlimited mileage warranty. You choose Volkswagen because your business depends on it, year in, year out. While your new Crafter panel van is under warranty, we'll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

For more detail, please visit www.volkswagen-vans.co.uk/aftersales.

#### Extended warranty.

You can also extend your warranty beyond the standard warranty period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment.

For more detail of cover levels, along with terms and conditions, please visit **www.volkswagencvwarranty.co.uk** where you'll also be able to obtain a quote and purchase an extended warranty.

#### Paint and body warranty.

Your new Crafter panel van's exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for twelve years. Some exclusions apply and the vehicle must be cared for using the quidance in your owner's manual.

- 1 Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales number: 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.
- 2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.
- 3 Volkswagen Commercial Vehicle Insurance is arranged by U K Insurance Business Solutions Limited and is underwritten by U K Insurance Limited. Calls may be recorded. Volkswagen Commercial Vehicle Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'). Registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Volkswagen Insurance Service (Great Britain) Limited is an appointed representative of VWFS UK. WWFS UK is authorised and regulated by the Financial Conduct Authority. VWFS UK and U K Insurance Limited are not part of the same corporate group.
- 4 Volkswagen Commercial Vehicle GAP Insurance is administered by Abraxas Insurance Administration Services and underwritten by MAPFRE Asistencia Compañia Internacional de Seguros y Reaseguros, S.A. ('MAPFRE'). VWFS UK is not part of the same corporate group as MAPFRE and Abraxas Insurance Administration Services Limited.
- 5 Business Vans Awards 2014 and 2015: Best Service Package for Van Owners.
- 6 Class 4 MOT only. This option is available to all new and used vehicles up to seven years old with no mileage restrictions.
- 7 Pay monthly option eligible on vehicles with under 200,000 miles at point of activation.

















## The Crafter panel van

This brochure supersedes all previous publications. Issue: 20 September 2021 www.volkswagen-vans.co.uk

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre at the time of ordering.